

Silvano Bari

AIIC – ISACA Roma

6 maggio 2025



WEBINAR

Critical Infrastructure Resilience and Artificial Intelligence

PROGRAMMA

15:00 - I GdL nella storia di AIIC *Silvano Bari*

15:10 – Applicazioni della Intelligenza Artificiale per la Resilienza delle Infrastrutture Critiche: sono solo vantaggi?
Sandro Bologna

15:30 – Applicazioni della Intelligenza Artificiale tra passato, presente e futuro: cosa ci aspettiamo? *Alberto Stefanini*

15:50 – Vincoli Etici e Sociali nell'utilizzo della Intelligenza Artificiale nelle Infrastrutture Critiche: sono soltanto degli impedimenti? *Luigi Carrozzi*

16:10 – Come affrontare il tema della valutazione del rischio nelle Infrastrutture Critiche che fanno uso della Intelligenza Artificiale: possiamo farne a meno? *Francesca Della Mea*

16:30 – Vincoli Normativi ed Etici non bastano ad assicurare la Resilienza: il caso Heathrow e un auspicabile contributo della intelligenza artificiale *Alberto Caruso De Carolis*

16:50 – Conclusioni: idee per un nuovo mondo *Luisa Franchina*

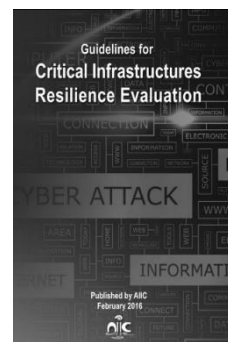
17:00 – Chiusura del Webinar



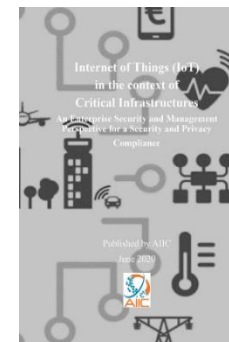
Good Practices and
Recommendations
on the Use of
Big Data Analytics for
Critical Infrastructure Resilience



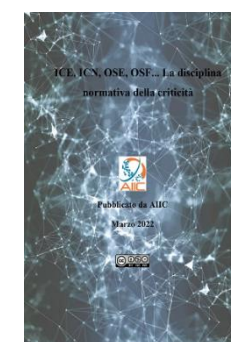
Guidelines for
Community
Resilience
Evaluation



Guidelines for
Critical Infrastructure
Resilience Evaluation



Internet of Things
In the Context of
Critical Infrastructure



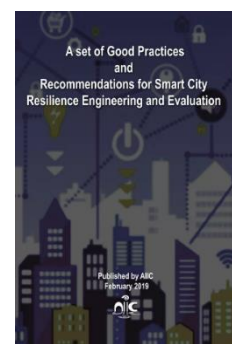
ICE, ICN, OSE, OSF...
La disciplina normativa
della Criticità

AIIC Gruppi di Studio e Pubblicazioni

www.infrastrutturecritiche.it



La Direttiva (UE)
2022/2555 NIS 2
e la Cybersecurity



A set of Good Practices and
Recommendations
for Smart City
Resilience Engineering
and Evaluation



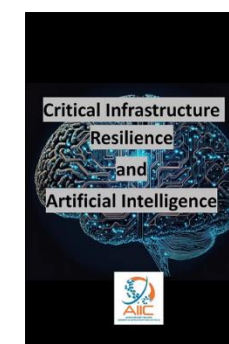
La Direttiva (UE)
2022/2557:
La Resilienza dei
Soggetti Critici
Peculiarità e parallelismi
con alcuni settori dei trasporti:
Aviation e Maritime



La Protezione
degli Spazi Pubblici
Analisi degli aspetti organizzativi,
delle tecnologie per la mitigazione
del rischio e dei loro vincoli



Resilienza delle
Infrastrutture Critiche
e Cambiamenti
Climatici



Critical Infrastructure
Resilience
and
Artificial Intelligence

AIIC Gruppi di Studio e Pubblicazioni



Cambiamento climatico e sostenibilità:
una visione multidisciplinare

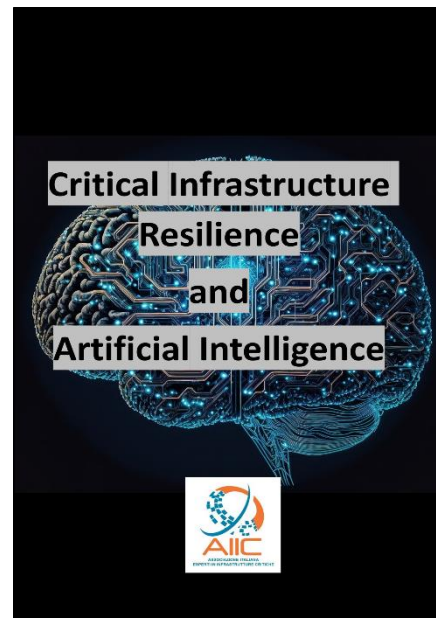
a cura di
Ugo Finardi



Quaderni IRCRES
del CNR
Cambiamento Climatico e Sostenibilità:
una visione multidisciplinare



Atti della 19^a
Conferenza Internazionale
CRITIS 2024
Critical Information
Infrastructures Security



The Report examines the role and impact of Artificial Intelligence (AI) in critical infrastructure, providing a global overview of strategies, standards, ethical considerations, and regulatory frameworks.

The aim is to identify best practices and offer recommendations for promoting resilience and sustainability through the responsible use of AI.

The document examines current policies and regulations governing AI use.

It identifies regulatory gaps and proposes improvements to balance innovation and safety.



Silvano Bari



Glauco Bertocchi



Sandro Bologna
coordinatore



Luigi Carrozzi



Francesca Della Mea



Adriana Peduto

Members of GdL AIIC

Critical Infrastructure Resilience and Artificial Intelligence



Maria Beatrice Versaci



Luisa Franchina



Alberto Stefanini



Raffaella D'Alessandro



Giorgio Pizzi



Alberto Caruso De Carolis

Sandro Bologna



AIIC – ISACA Rome Chapter

06 Maggio 2025

Critical Infrastructure Resilience and Artificial Intelligence

Silvano Bari, Glauco Bertocchi, Sandro Bologna*, Luigi Carrozzi, Alberto Caruso
DeCarolis, Raffaella D'Alessandro, Francesca Della Mea, Luisa Franchina, Adriana Peduto,
Giorgio Pizzi, Alberto Stefanini, Maria Cristina Versaci

AIIC Associazione Italiana esperti in Infrastrutture Critiche, Rome, Italy

**Corresponding author*

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From where the Report starts

The Report adopts guiding from different documents, in particular:

- 1. Definition and classification of Critical Infrastructure Resilience as defined in the Directive (EU) 2022/2557 of the European Parliament and of the Council of 14 December 2022 on the resilience of critical entities.*
- 2. European Commission through its High Artificial Intelligence Level Group (AI HLEG) has provided a valuable guiding document “Ethics Guidelines For Trustworthy AI” providing direction to adopt ethic principles in AI systems.*

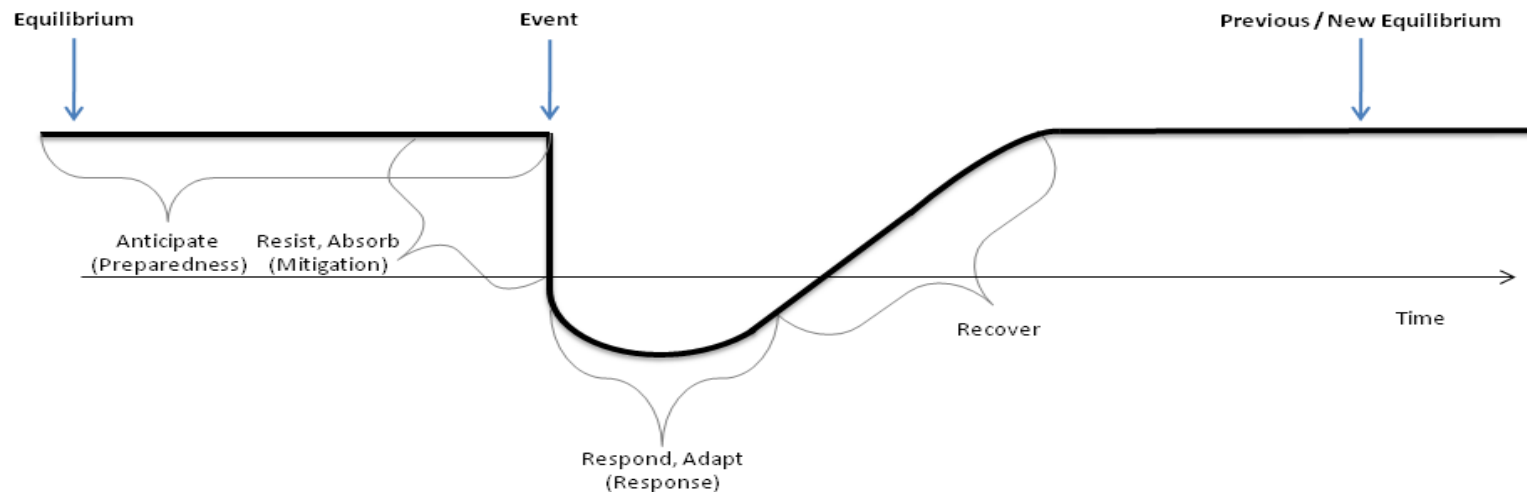
It doesn't recommend any specific AI platform because of the continuous evolving of the AI technology



From where the Report starts

Graphical Representation of Resilience

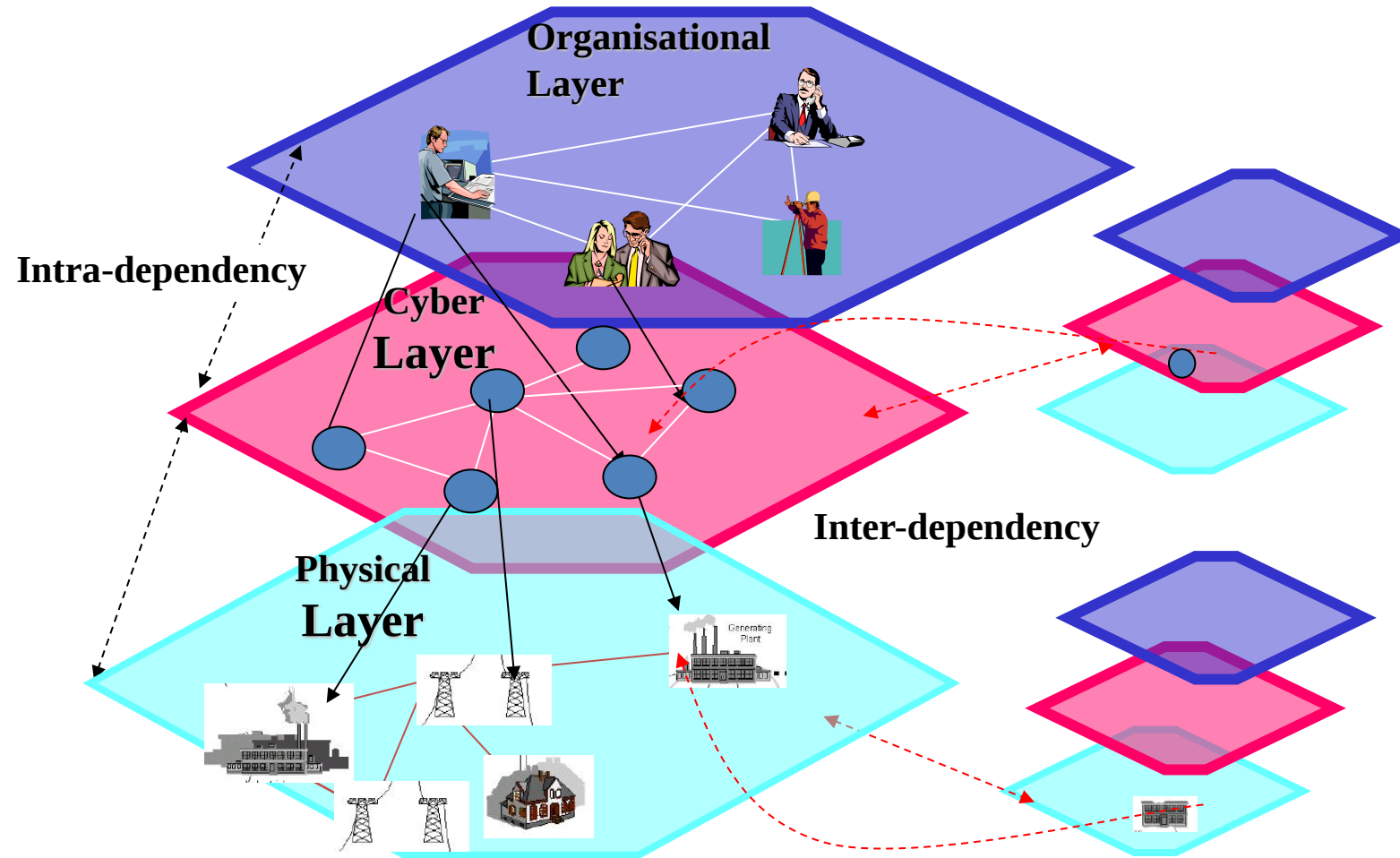
- A negative event occurs (i.e. a threat exploits the vulnerability of a given component)
- The system detects the occurrence of negative event
- The system reacts to the negative event and tries to recover its state



Source: ANL/DIS-12-1 Resilience: Theory and Applications

From where the Report starts

Three Layers Model for the Infrastructure



From where the Report starts

A Critical Infrastructure is not only made of technologies but especially of people, processes and organizations.

Resilience must take in consideration all these components, plus cultural background, to be complete and successful.



Source: Adapted from the USC Marshall School of Business
Institute for Critical Information Infrastructure Protection

AI for what?

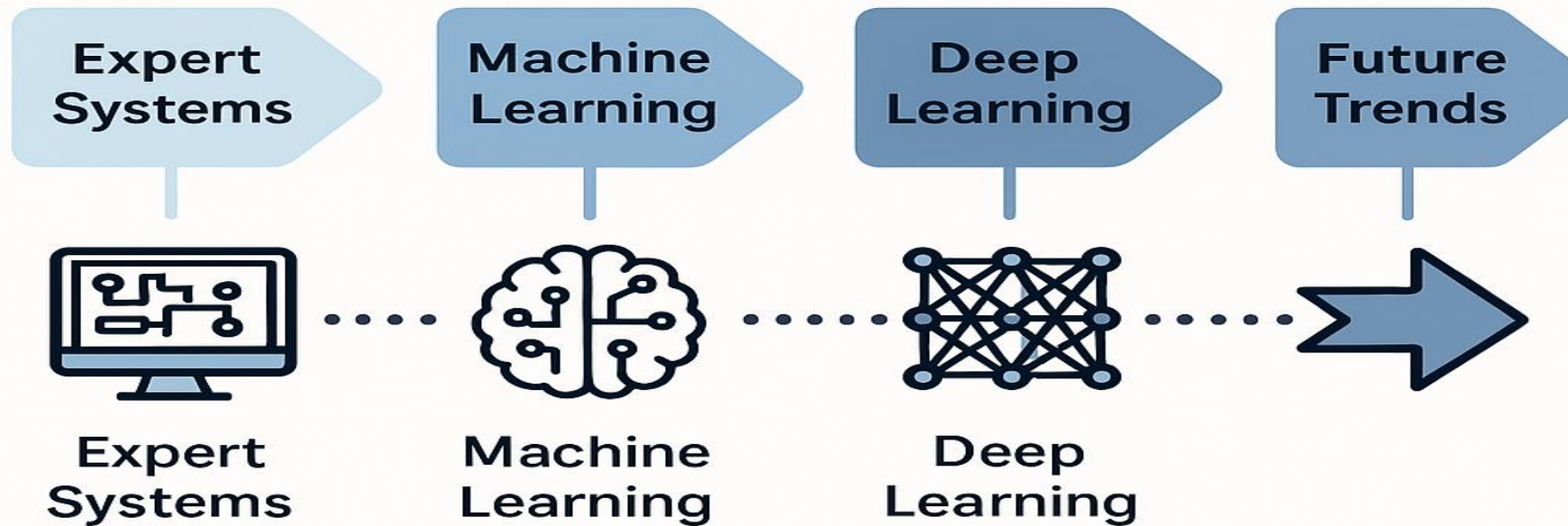
Predictive Maintenance: AI can analyze vast amounts of data from sensors embedded in critical infrastructure systems to predict potential failures before they occur.

Risk Management: AI algorithms can analyze historical data and current conditions to assess the potential risks to critical infrastructure from natural disasters, cyber attacks, or other threats.

Cybersecurity: AI can enhance Security and Safety and is widely used for cybersecurity of critical infrastructure by detecting and responding to cyber threats in real-time.

Historical Evolution of AI in Critical Infrastructure

Historical Evolution of AI-Based Solutions to Improve Critical Infrastructure Resilience – Current and Future Trends

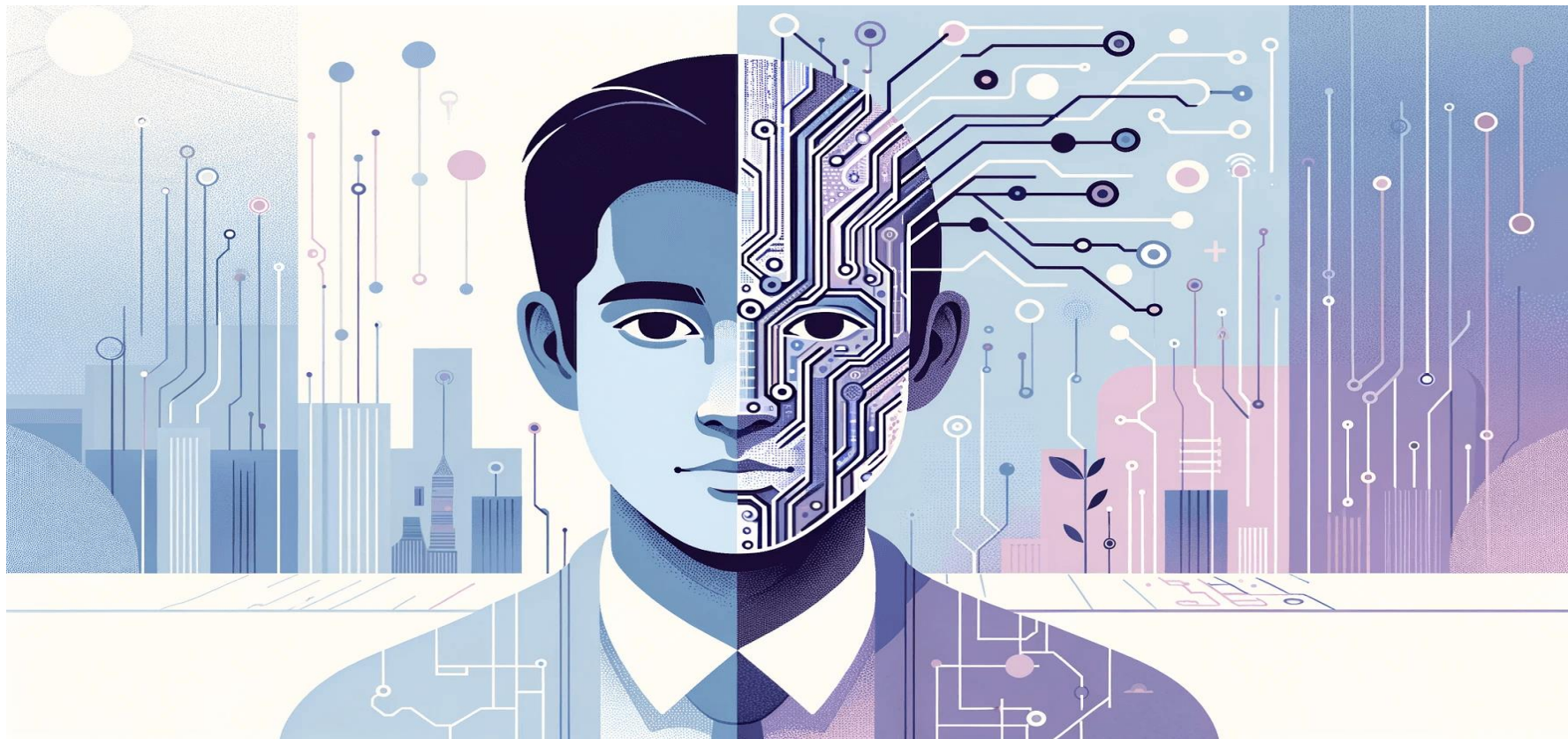


Governance and Regulatory Models

Transparency, Fairness, and Bias in AI Models

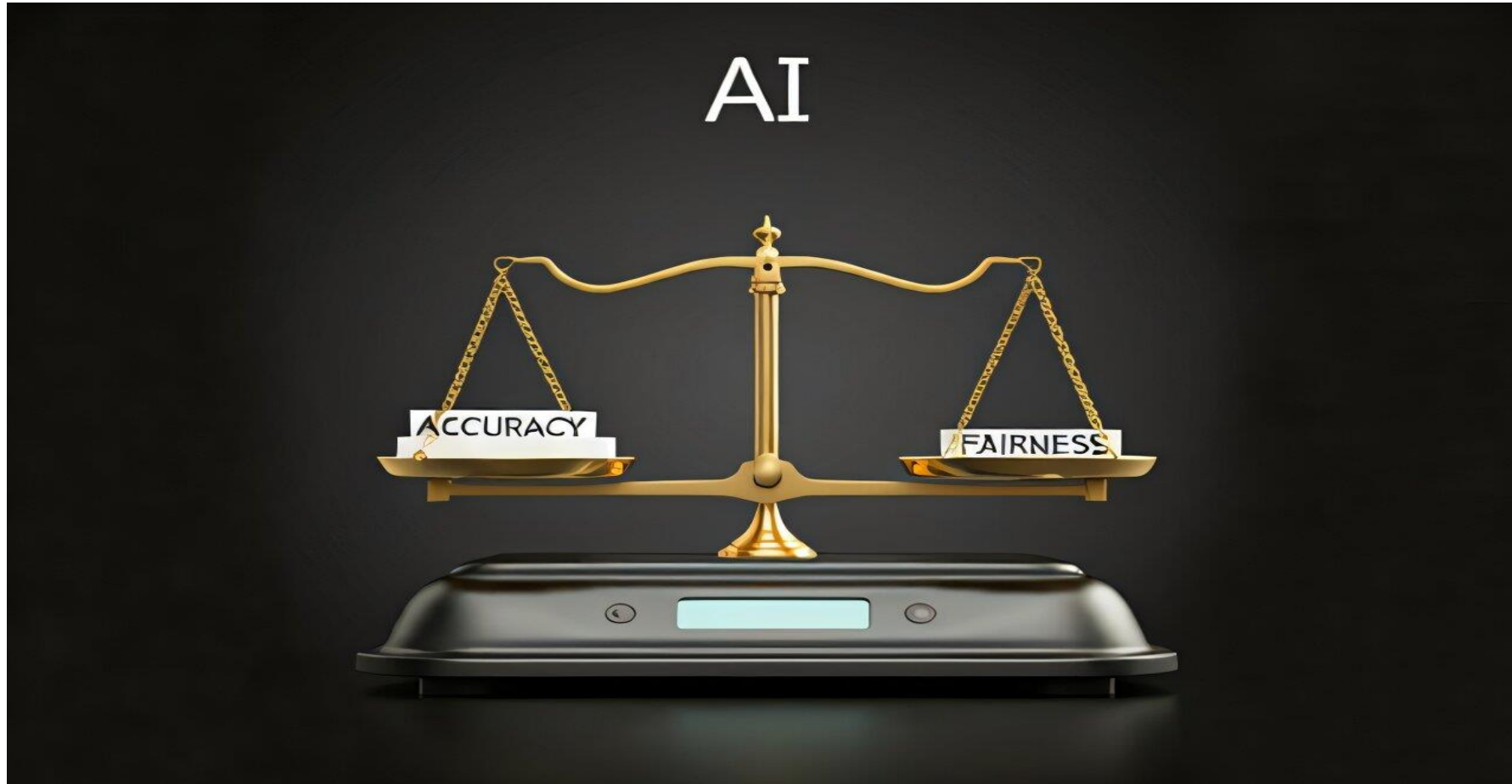


Transparency



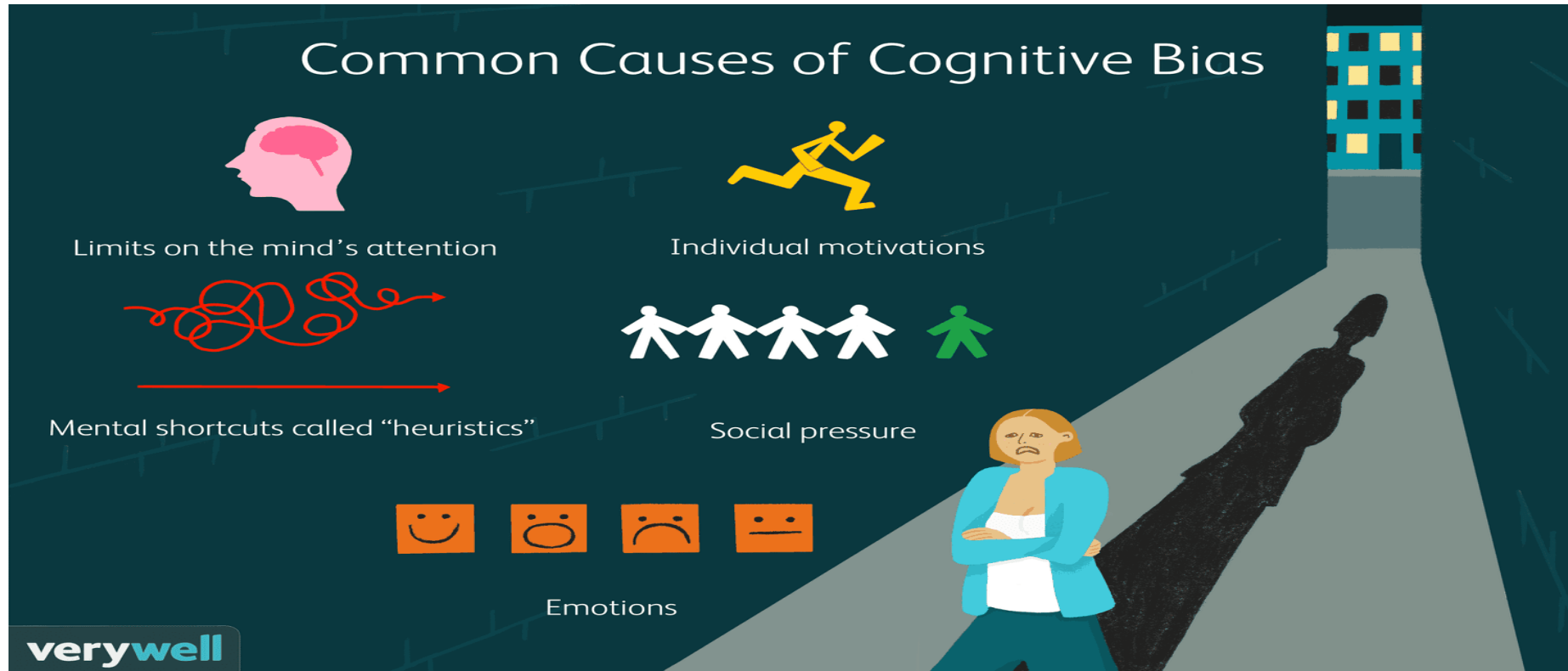
The concept of **transparency in AI models** refers to making the processes, decision-making, and outcomes of AI systems clear and understandable to users, developers, and stakeholders.

Fairness



Fairness in AI refers to the principle that artificial intelligence systems should make decisions **without bias**, treating all individuals and groups **equitably**.

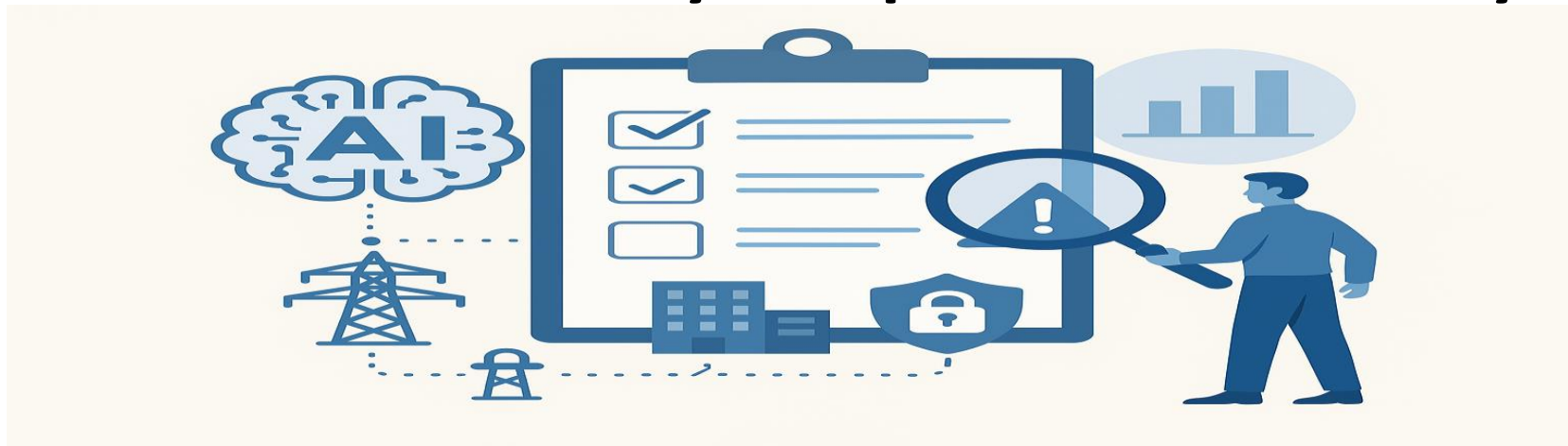
Cognitive Bias



Cognitive bias in AI refers to **systematic errors** in machine learning models that arise from biased data, flawed algorithms, or human influence. These biases can lead to **unfair, inaccurate, or misleading** AI decisions, affecting various domains such as hiring, healthcare, finance, and law enforcement.

How AI Helps in Risk Assessment

- **AI analyzes large datasets to detect hidden risks**
- **Improves decision-making with real-time insights**
- **Identifies threats before they occur**
- **Enhances efficiency and predictive accuracy**



Risk Assessment and Management

How to perform a technology risk assessment



1 Assess your assets and processes



2 Identify risks



3 Analyze risks



4 Evaluate current security posture



5 Develop and implement a risk mitigation plan

Policies and Regulations

- **Global overview of AI Act EU, NATO, USA, UK, China, Russia**
- **Need for harmonized standards**
- **Impact on critical infrastructures**



AI Could Have Mitigate the Losses for Heathrow Closure March 21, 2025?



Conclusions and Recommendations

By leveraging AI critical infrastructure operators can enhance resilience, minimize downtime, and mitigate the impact of disruptions, ultimately ensuring the reliable operation of essential services

A combination of AI-based security tools, human expertise and robust security practices should be used to effectively protect critical infrastructure systems against threats of various kinds

Need for governance and regulation



Alberto Stefanini



AIIC – ISACA Rome Chapter

6 Maggio 2025

Applicazioni della Intelligenza Artificiale tra passato, presente e futuro: cosa ci aspettiamo?

Alberto Stefanini

AIIC Associazione Italiana esperti in Infrastrutture Critiche, Rome, Italy

alberto.stefanini@gmail.com

Introduzione

- . Intelligenza Artificiale: **paradigma trasformativo** infrastrutture critiche
- . **Evoluzione storica:** dai sistemi esperti ai moderni sistemi di Intelligenza Artificiale Generativa (IAG)
- . **Obiettivo:** esaminare applicazioni attuali, sfide emergenti e prospettive future

Cos'è l'Intelligenza Artificiale

- **intelligenza artificiale** -> *capacità o tentativo di simulare una generica forma di intelligenza*. Quattro incarnazioni storiche:
 - Albori **informatica** (anni 30-50)
 - Sistemi **rule-based**, sistemi **esperti** (anni 60-90)
 - **Machine learning** (a partire dai 90)
 - Intelligenze artificiali **generative** (oggi)
- **IA in contesti critici** -> *capacità di rispondere a domande complesse e immaginare futuri alternativi*

Prime Applicazioni IA a Infrastrutture Critiche

- **Sistemi esperti:**
 - gestione impianti termici (PROP)
 - Algoritmi di ottimizzazione per la gestione delle reti elettriche
- **Machine learning:**
 - previsione del traffico/gestione delle emergenze

Prime Applicazioni IA: PROP

- Sistema **ibrido** per la gestione di un impianto termico
- **governo**: rete di Petri per la gestione degli stati principali del sistema (avvio, gestione ordinaria, emergenza, ripristino ecc.)
- gestione **singoli stati** -> sistemi esperti = set di regole di gestione

Cfr: Gallanti, M., Guida, G., Spampinato, L., and A. Stefanini (1985). **Representing Procedural Knowledge in Expert Systems: an Application to Process Control**. *9th Int. Joint Conference on Artificial Intelligence*, Los Angeles, Aug. 1985.

Cybersecurity Infrastrutture Critiche

- Predizione guasti/manutenzione predittiva: analisi vibrazioni e temperatura treni alta velocità [ERTMS – European Rail Traffic Management System](#)
- AI per l'ottimizzazione del traffico urbano e ferroviario [AI4Cities](#)
- Smart grid: bilanciamento dinamico domanda-offerta [Horizon 2020 FlexGrid](#)
- IA per rilevazione precoce incendi boschivi/terremoti [FuegoRed](#)
- Riferirsi al documento del GdL per avere una **rassegna ampia e dettagliata**

Cybersecurity Infrastrutture Critiche (ct.)

- Sistemi di rilevamento delle intrusioni basati su AI: [Darktrace AI](#)
- Automazione nella risposta agli incidenti e mitigazione delle minacce. [Deliverables | AI4CYBER](#)
- Integrazione con droni per il monitoraggio post-disastro [DJI Disaster Response Program](#)
- Cybersecurity sistemi SCADA controllo reti energetiche [NIST Cybersecurity Framework](#)
- Analisi delle vulnerabilità con modelli predittivi: [MITRE ATT&CK](#)

NIST - National Institute of Standards and Technology

- Agenzia federale statunitense sviluppo standard/linee guida innovazione e sicurezza
- **NIST Cybersecurity Framework:** strumento volontario gestione rischio cyber
- **Funzioni chiave:**
 - **Identify** – contesto/gestione asset
 - **Protect** - salvaguardie limitazione impatti
 - **Detect** – Rilevare eventi anomali/incidenti
 - **Respond** – Risposta incidenti
 - **Recover** – Ripristino capacità/servizi



MITRE ATT&CK

- A metà fra un glossario ontologico ragionato e un *repository* di tecniche
- Tematiche di riferimento:
 - **Reconnaissance, Resource Development, Initial Access, Execution, Persistence, Privilege Escalation, Defense Evasion, Credential Access, Discovery**
- Ogni *entry* ha almeno una decina di riferimenti afferenti
- Ad es. la lista: **Discovery** riporta **32 tecniche diverse**

Discovery

32 techniques

Account Discovery (4)

Application Window Discovery

Browser Information Discovery

Cloud Infrastructure Discovery

Cloud Service Dashboard

Cloud Service Discovery

ENISA: foresight cybersicurezza

- *Foresight*: obiettivo strategico principale
ENISA: **riflettere** su scenari futuri e **prepararsi** strategicamente
- metodologia di foresight ENISA:
 - Identificare minacce emergenti alla cybersicurezza
 - Mappare sfide future
 - Dare priorità a sforzi su tecnologie emergenti

Normativa UE armonizzazione cybersicurezza IA

- **Regolamento europeo Intelligenza Artificiale**
 - AI Act – Reg. UE 2024/1689 in vigore 1° agosto 2024
 - Primo quadro normativo completo IA
 - Approccio basato su rischio/sicurezza prodotto
- **Armonizzazione standard cybersicurezza:**
 - Mappatura terminologica tra ISO 27001, IEC 62443, NERC CIP
 - Analisi semantica automatica definizioni/prescrizioni
 - Supporto PMI e auditor
 - Coerente prospettive **ENISA** IA/governance rischio

Sfide Attuali

- **Affidabilità** algoritmi
 - E.g., riduzione falsi positivi in analisi sicurezza
 - In genere la c.d. hallucination
- **Scalabilità** IA a infrastrutture complesse
- **Interoperabilità** standard di cybersecurity (ISO 27001, IEC 62443, NIST CSF)
 - [ENISA AI Cybersecurity](#)

Opportunità Future e Nuove Frontiere

- . **Gemelli digitali** per la manutenzione predittiva avanzata [Siemens Digital Twin](#)
- . **IA e reti 6G** per l'analisi predittiva su larga scala [Hexa-X](#)
- . **IA per la resilienza urbana**: monitoraggio e risposta adattiva a eventi critici [RESILOC](#)
- . **GALICIA**: Generative AI with Cybersecurity for Internet Applications development, <https://www.galicia-project.eu/project/>

Siemens Digital Twin - Replica virtuale asset fisici/ processi

- **Obiettivi e Vantaggi**
 - Migliorare efficienza e sostenibilità
 - Ridurre costi e tempi di sviluppo
 - Mitigare rischi e prevedere criticità
 - Supportare la trasformazione digitale delle imprese
- **Componenti Offerti da Siemens**
 - Software simulazione e progettazione
 - Soluzioni automazione industriale
 - Servizi integrazione/supporto

Siemens Digital Twin - Replica virtuale asset fisici/ processi

Settori Applicativi Principali

- **Automotive:** progettazione veicoli, test di sicurezza, guida autonoma
- **Manifatturiero:** ottimizzazione processo produzione
- **Energia:** simulazione reti intelligenti/impianti
- **Sanità:** progettazione dispositivi medici/digitalizzazione ospedaliera
- **Infrastrutture:** edifici intelligenti, città digitali



[Vedi: Siemens Search](#)

GALICIA: metodo e piattaforma

- GALICIA (<https://www.galicia-project.eu/project/>):
 - metodi formali verifica correttezza/sicurezza codice generato da IA
 - conformità requisiti utenti e standard settore
- **Piattaforma GALICIA:**
 - interagire con **diverse sorgenti** di intelligenza artificiale generativa
 - **produrre** codice sorgente e **verificarlo** tramite diversi modelli formali
 - Utilizzo risultati: convalidare **corrispondenza** a intento originale e sicurezza operativa
 - **Fuochi d'interesse** correnti: *cybersecurity, stress testing, reverse engineering, user trust, code quality*

Conclusioni e Prospettive di Ricerca

- . IA continuerà a trasformare la gestione delle infrastrutture critiche
- . Necessità di coniugare innovazione tecnologica con regolamentazione e *governance*
- . Opportunità per nuove collaborazioni e progetti di ricerca nel monitoraggio reti e cybersecurity *AI-driven*

Applicazioni della Intelligenza Artificiale tra passato, presente e futuro: cosa ci aspettiamo?



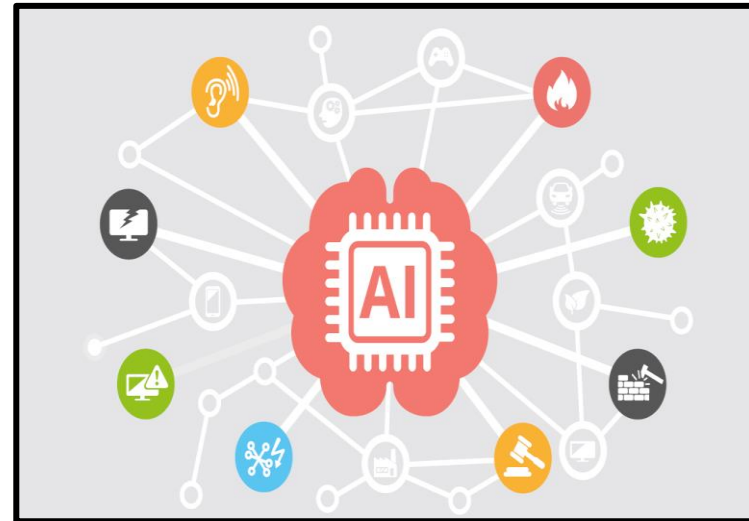
alberto.stefanini@gmail.com

IA e impatto ambientale

- L'Intelligenza Artificiale Generative oggetto di critiche per il suo **impatto ambientale**
- il **consumo energetico** per addestrare modelli LLM comparabile a quello di una piccola città:
 - i processi di training avvengono una tantum
 - l'utilizzo successivo dei modelli ottimizzati è **molto più efficiente** dal punto di vista energetico
- i benefici offerti dai LLM sono notevoli:
 - accelerazione della **ricerca scientifica**
 - drastica riduzione dei tempi di redazione di **testi specialistici**
 - ottimizzazione di processi **produttivi e decisionali**
 - sostituzione di parte **comunicazione sincrona** (riunioni, viaggi di lavoro) con interazioni **asincrone** ed efficienti via AI

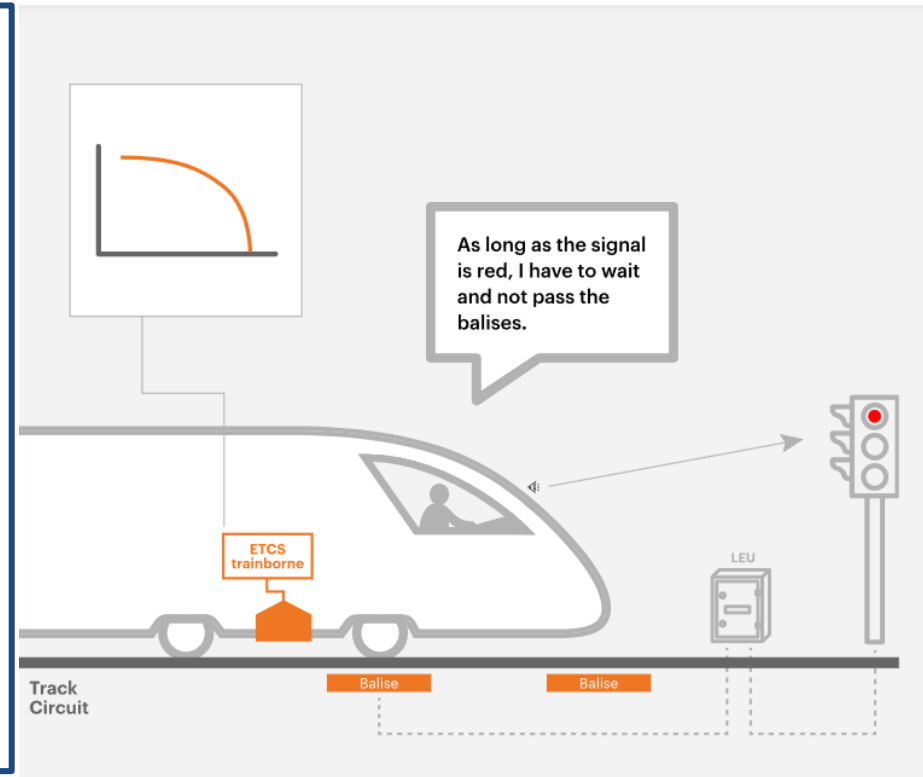
ENISA e foresight cybersicurezza (ct.)

- studi e rapporti su tecnologie critiche:
 - AI e cybersicurezza (2023–2024)
 - Cyber insurance e AI
- Affidabilità, standardizzazione e privacy - IA sfida e risorsa
 - attaccare o manipolare
 - rafforzare le difese e le capacità di risposta



European Rail Traffic Management System - ERTMS

- **ERTMS/ETCS Level 1**
 - Eurobalise without infill
 - Overlay to Existing Signaling System
 - Movement Authorities through Eurobalise
 - Train Integrity & Position by Track Circuit



A balise is an electronic beacon or transponder placed between the rails of a railway as part of an automatic train protection (ATP) system. The French word balise is used to distinguish these beacons from other kinds of beacons

Luigi Carrozzi



**Critical Infrastructure Resilience
and Artificial Intelligence**
Webinar a cura AIIC & ISACA Rome Chapter
06 Maggio 2025, ore 15:00



*Vincoli Etici e Sociali nell'utilizzo della Intelligenza Artificiale
nelle Infrastrutture Critiche: sono soltanto impedimenti?*

*Impatti organizzativi nell'adozione dei sistemi di Intelligenza
Artificiale*

Luigi Carrozzi

(CGEIT, CRISC, ISMS Auditor L.A., ISMS Senior Manager, Privacy Officer)

EMERGING TECHNOLOGY RISK ASSESSMENT: *THE POLICY, LEGAL, ETHICAL, AND REGULATORY* FACTOR FOR TECH. AVAILABILTY

ARTIFICIAL INTELLIGENCE TECHNOLOGY AVAILABILITY FOR CRITICAL INFRASTRUCTURE APPLICATIONS

Scenario	Science and Technology Maturity	Use Case, Demand, and Market Forces	Resources Committed	Policy, Legal, Ethical, and Regulatory Impediments	Technology Accessibility	T _{AV} Average
Short term (up to 3 years)	2	2.5	3	5	2	2.9
Medium term (3–5 years)	2.5	3	4	5	2.5	3.4
Long term (5–10 years)	3	3.5	5	4	3	3.7

NOTE: The emerging technology risk assessment scale is 0 to < 2 = low impact or not likely feasible, 2 to < 4 = moderate impact or possible, and 4 to 5 = high impact or likely feasible.

Fonte: US HOMELAND SECURITY OPERATIONAL ANALYSIS CENTER – RESEARCH REPORT «EMERGING TECHNOLOGY AND RISK ANALYSIS: ARTIFICIAL INTELLIGENCE AND CRITICAL INFRASTRUCTURE»

HSAC | HOMELAND SECURITY
OPERATIONAL ANALYSIS CENTER
AN FPRI/OO OPERATED BY RAND UNDER CONTRACT WITH DHS

RESEARCH REPORT

DANIEL M. GERSTEIN, ERIN N. LEIDY

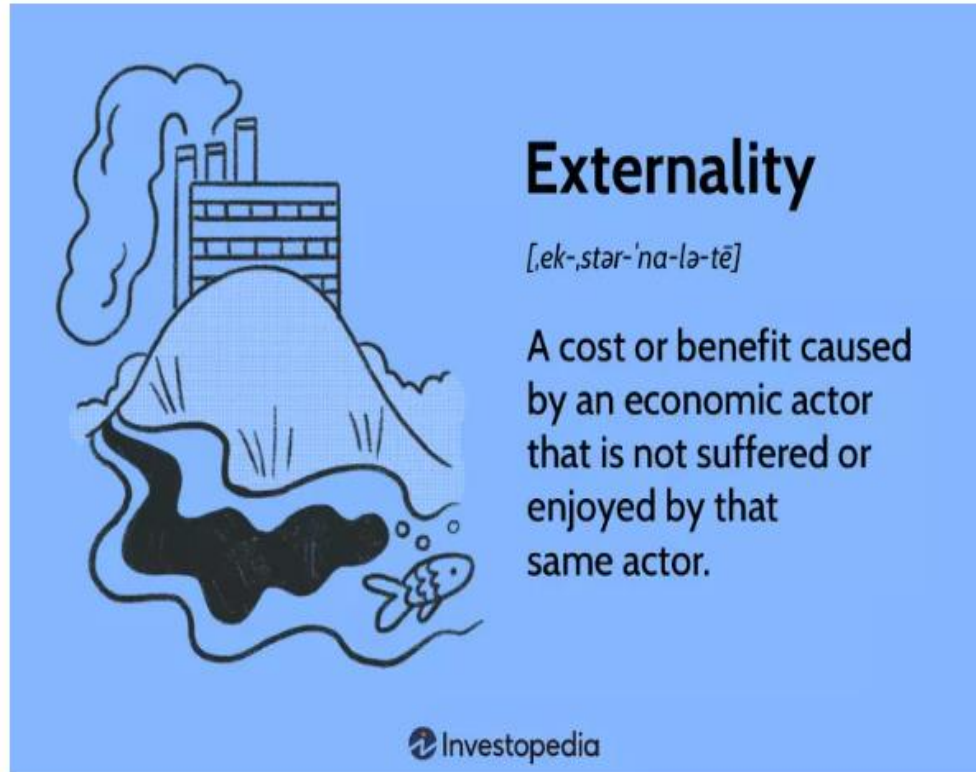
EMERGING TECHNOLOGY AND RISK ANALYSIS

Artificial Intelligence and Critical Infrastructure



**POLICY, LEGAL, ETHICAL AND
REGULATORY CONSTRAINS
ARE ONLY IMPEDIMENTS?**

«EXTERNALITY»



Investopedia / Madelyn Goodnight

EXAMPLE OF NEGATIVE EXTERNALITY

A company pollutes the environment during the production process

The cost of pollution is not borne by the factory, but is imposed on the entire society

Source: <https://www.investopedia.com/>

BRUCE SCHEINER AND THE “NEGATIVE EXTERANLITIES” OF INSECURE SOFTWARE - OCTOBER 2004 -



[Home](#) > [Essays](#)

Information Security and Externalities

Bruce Schneier

[ENISA \(European Network and Information Security Agency\) Quarterly](#)

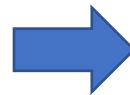
January 2007

This essay is an update of [Information security: How liable should vendors be?](#), Computerworld, October 28, 2004.



Bruce Sheneir
Public Interst Technologist

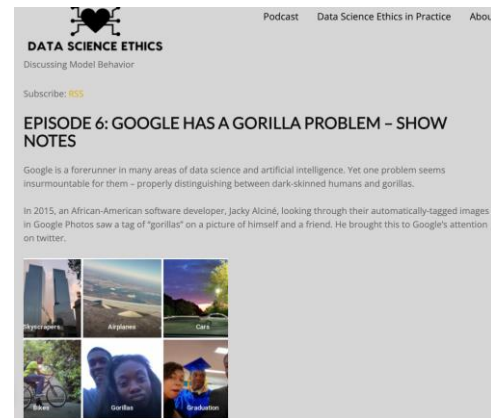
*...insecure software It is a result of **bad design, poorly implemented features, inadequate testing and security vulnerabilities** from software bugs.*



...The money we spend on security is to deal with the myriad effects of insecure software....

[Source: Information Security and Externalities - Schneier on Security](#)

AI ETHICAL CONCERNS



NEURALINK



FONTE: <https://neuralink.com>



A multi-dimensional approach to disinformation

*Report of the independent
High level Group on fake news
and online disinformation*

5
3

ARTIFICIAL INTELLIGENCE HARMS

INDIVIDUAL HARMS

- Physical or mental harm
- Loss or restrictions of Rights/Freedoms
- Restriction to the access of goods and services
- Discrimination
- Unfairness
- Identify theft/loss of identity
- Disclosure of personal information
- Damage to reputation
- Monetary loss
-

COLLECTIVE /SOCIETAL HARMS

- Democracy threats
- Fake news/Disinformation
- Group privacy violations
- Collapse of essential services
- Freedom of opinion limitations
- Discrimination
-

*The need of a AI governance
that balance
business objectives with
Individual and public benefit objectives*



REGULATION

ON THE PROTECTION OF NATURAL PERSONS WITH REGARD TO THE PROCESSING OF PERSONAL DATA AND ON THE FREE MOVEMENT OF SUCH DATA

Recital 7) *“Those [technology] developments require a strong and more coherent data protection framework in the Union, backed by strong enforcement, **given the importance of creating the trust that will allow the digital economy to develop across the internal market**”*

REGULATION

LAYING DOWN HARMONISED RULES ON ARTIFICIAL INTELLIGENCE..

Art.1.1) *“The purpose of this Regulation is **to improve the functioning of the internal market and promote the uptake of human-centric and trustworthy artificial intelligence (AI), while ensuring a high level of protection of health, safety, fundamental rights enshrined in the Charter, including democracy, the rule of law and environmental protection, against the harmful effects of AI systems in the Union and supporting innovation**”*

AI HLEG - Trustworthy Artificial Intelligence



Principles

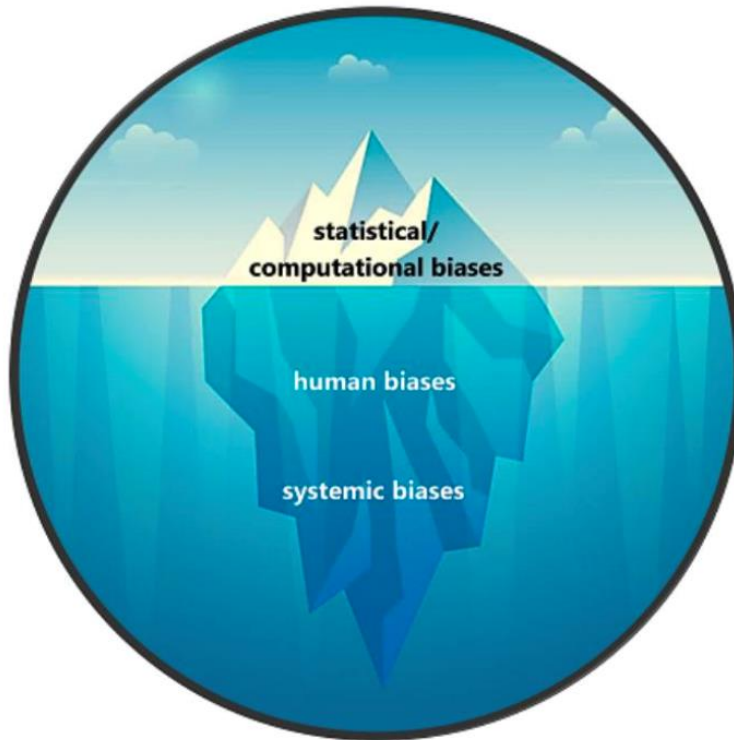
- RESPECT FOR HUMAN AUTONOMY
- PREVENTION OF HARM
- FAIRNESS
- EXPLICABILITY

Requirements

- 1 **Human agency and oversight**
Including fundamental rights, human agency and human oversight
- 2 **Technical robustness and safety**
Including resilience to attack and security, fall back plan and general safety, accuracy, reliability and reproducibility
- 3 **Privacy and data governance**
Including respect for privacy, quality and integrity of data, and access to data
- 4 **Transparency**
Including traceability, explainability and communication
- 5 **Diversity, non-discrimination and fairness**
Including the avoidance of unfair bias, accessibility and universal design, and stakeholder participation
- 6 **Societal and environmental wellbeing**
Including sustainability and environmental friendliness, social impact, society and democracy
- 7 **Accountability**
Including auditability, minimisation and reporting of negative impact, trade-offs and redress.

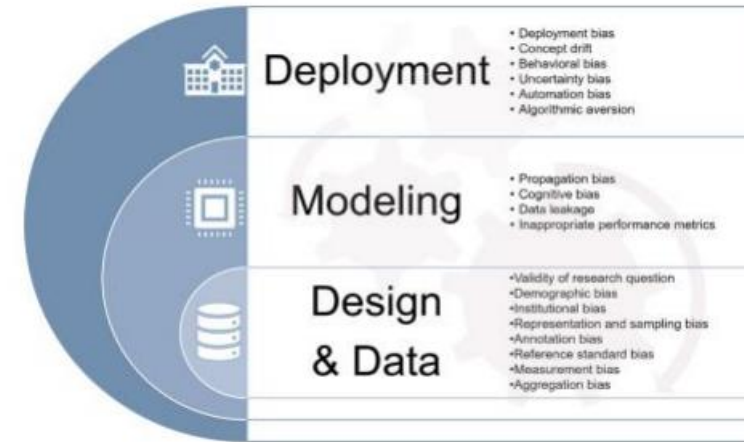
Organizational impacts of AI system adoption

One for all: the necessity to manage AI BIAS

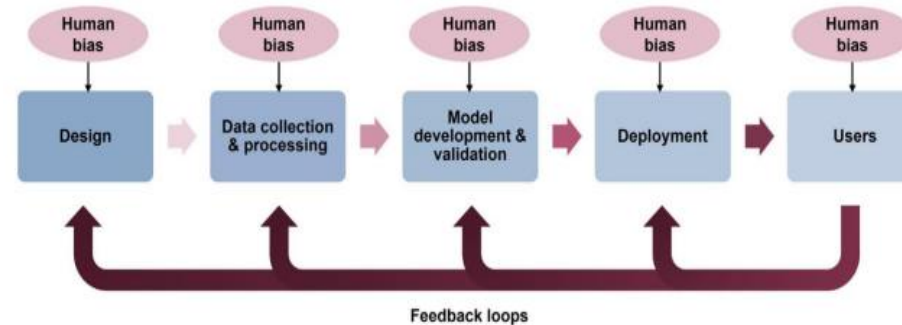


The challenge of managing AI bias

(Source: National Institute of Standards and Technology. (2022). *NIST Special Publication 1270 - Towards a Standard for Identifying and Managing Bias in Artificial Intelligence*)



Main types and sources of bias



Human bias in the artificial intelligence life cycle

(Source: Koçak B, Ponsiglione A, Stanzione A, et al. (2024). "Bias in artificial intelligence for medical imaging: fundamentals, detection, avoidance, mitigation, challenges, ethics, and prospects". *Diagnostic and Interventional Radiology*. DOI: 10.4274/dir.2024.242854)

OUTCOME Vs. *PROCESS* THINKING

«Outcome»

Vs.

«Process»

- Focused on the **outcome**
- The way in which the result is achieved, i.e. the **functioning of the technology**, is **secondary**

Focuses the **structure** (components) of the AI system **and its functions**

Particular **attention is given to process**: criteria for **input data** and **algorithms**.

It enables the **identification** of the AI systems that are based on **“incorrect” processes**

ORGANIZATIONS AND THE CHALLENGE OF AI TRUSTWORTHINESS INTO PRACTICE

INTERNATIONAL STANDARD

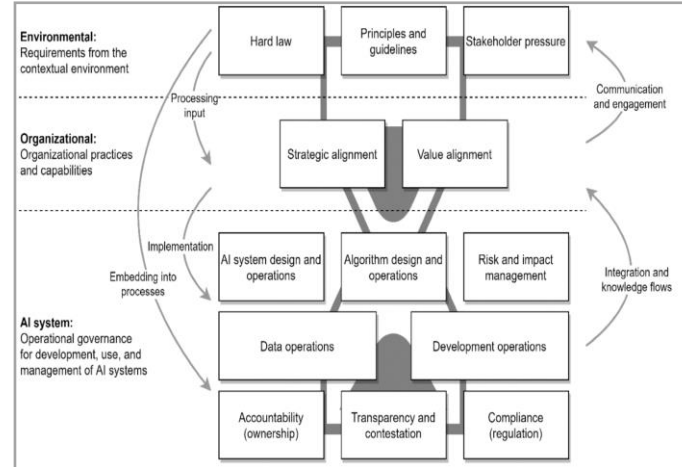
ISO/IEC 38507:2022

Edition 1
2022-04

Information technology —
Governance of IT —
Governance implications
of the use of artificial
intelligence by
organizations



NIST Artificial Intelligence Risk
Management Framework



The hourglass model of organizational AI governance
(Source: Matti Mäntymäki, Matti Minkinen, Teemu Birkstedt, Mika Viljanen. (2023). Putting AI Ethics into Practice: The Hourglass Model of Organizational AI Governance - arXiv:2206.00335 [cs.AI])

INTERNATIONAL STANDARD

ISO/IEC 42001:2023

Edition 1
2023-12

Information technology —
Artificial intelligence —
Management system

INTERNATIONAL STANDARD

ISO/IEC 23894:2023

Edition 1
2023-02

Information technology —
Artificial intelligence —
Guidance on risk
management

ISO/IEC DIS 27090

Cybersecurity — Artificial Intelligence
— Guidance for addressing security
threats to artificial intelligence systems

Under development

This Draft International Standard is in the enquiry phase with ISO members.

THE «REDUCED RISK ON INVESTMENT» OF AI TRUSTWORTHINESS

$$\frac{V_T}{C_T} \gg 1$$

*...the value generated by investing in AI Trustworthiness may result
much greater than the cost required to achieve it*

TRUSTWORTHINESS PAYS!

Francesca Della Mea



Come affrontare il tema della
valutazione del rischio delle infrastrutture critiche
che fanno uso dell'Intelligenza Artificiale:
possiamo farne a meno?

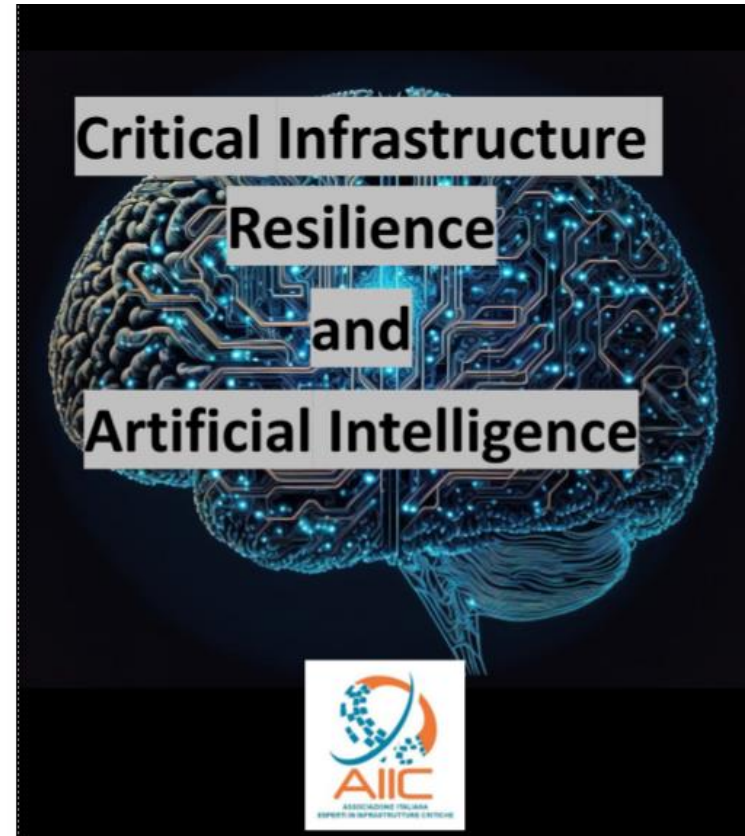
Introduzione

Questo approfondimento:

Come affrontare il tema della valutazione del rischio delle infrastrutture critiche che fanno uso dell'Intelligenza Artificiale: possiamo farne a meno?

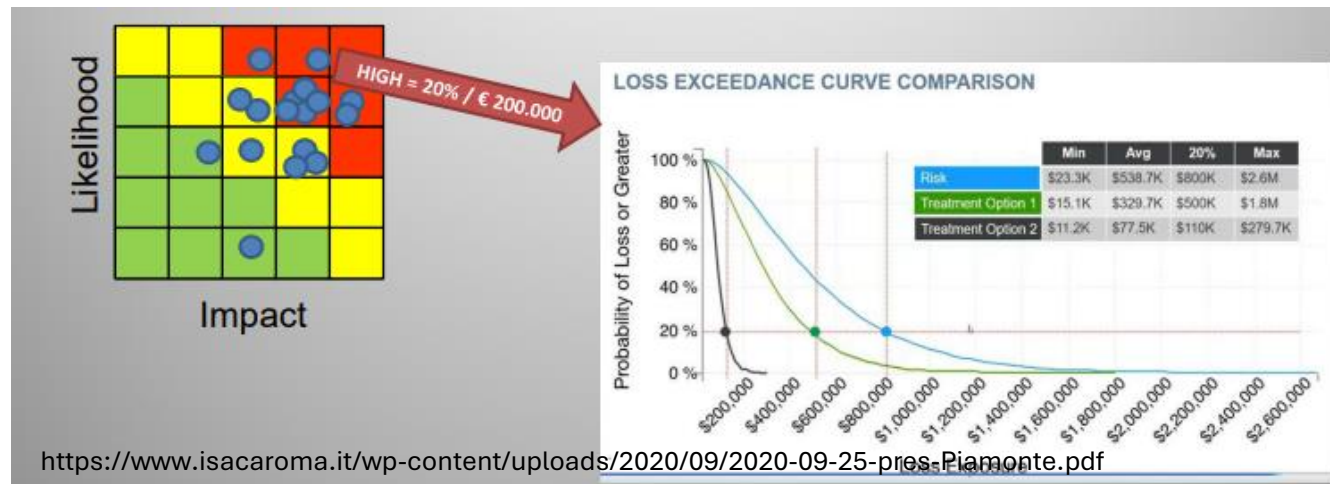
Discute alcuni dei temi presentati in:

*«RISK ASSESSMENT AND MANAGEMENT» di Glauco Bertocchi, Francesca Della Mea, Giorgio Pizzi
in «Critical Infrastructure Resilience and Artificial Intelligence», Chap.5*



Il Risk assessment è un'attività complessa

- Complessità degli elementi da valutare (tecnici, legali, organizzativi, umani, ...)
- Nel caso delle Infrastrutture Critiche gli impatti possono estendersi alla società e alla sicurezza delle persone



Ruolo e autonomia dell'analista del rischio AI:

- Raccolta dei dati: supportata da strumenti (AI-based) o no?
- Su quali dati (storico-esperienziali) basarsi)?

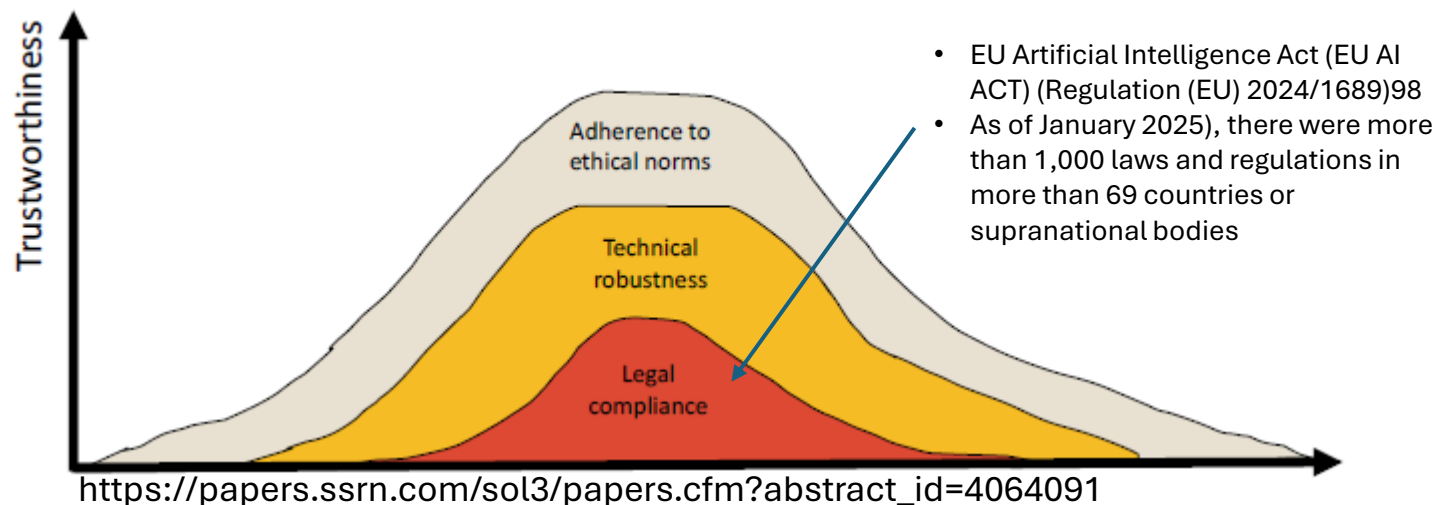
Quali rischi?

- Non solo cybersecurity (CIA / CIAA), ma trustworthy AI / ethics

Trustworthy AI:

- valid and **reliable, safe, secure and resilient**, accountable and transparent, explainable and interpretable, privacy-enhanced, and fair with harmful biases managed

- Resistenza agli attacchi e robustezza delle infrastrutture
- Valutazioni di business e governance (etica)
- Interazioni con la componente umana (safe, explainable, privacy-enhanced, ...)



- *Team di valutazione del rischio strutturati e multidisciplinari*
- *Ruoli?*

Quali scenari di utilizzo nelle CI?

- I rischi devono essere valutati **nel contesto**, facendo riferimento allo **scenario di utilizzo**
- Esempi di utilizzo dell'AI nelle CI*
 - Operational awareness – ad es. monitoraggio del traffico di rete, identificazione attività non usuali
 - Ottimizzazione delle Performance – dei sistemi IT, ma anche della supply chain
 - Automazione delle operazioni - esecuzioni di compiti di routine, analisi di grandi volumi di dati
 - Event Detection:
 - Forecasting
 - System planning
 - Customer service automation
 - Modeling & Simulation
 - Physical security (surveillance data analysis)
 - ...



- *Rilevanza di contesto, scenario*

Quali strumenti possiamo adottare?

NIST AI Risk Management Framework

- La proprietà del Sistema AI (*valid and reliable, safe, secure and resilient, accountable and transparent, explainable and interpretable, privacy-enhanced, and fair with harmful bias managed*) sono valutate in relazione con il contesto in cui il Sistema sarà adottato
- Articolato attorno a funzioni CORE (Govern, Map, Measure, Manage)
- Con documenti a supporto (NISTIR 831283, NISTIR 836784, NIST SP 1270 85)



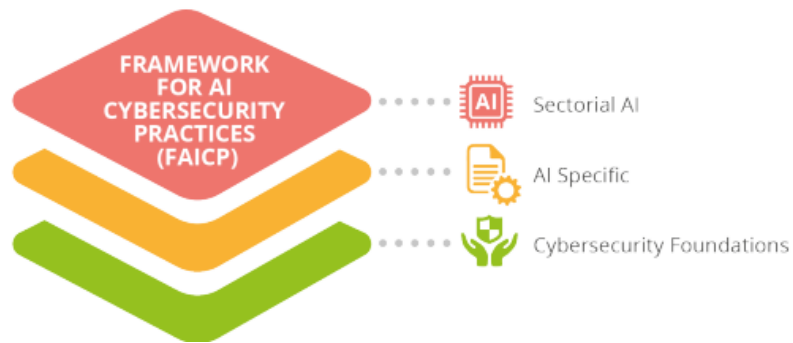
ISO/IEC 42001:2023 Artificial intelligence —Management system

- Anche: ISO/IEC 23894:2023 (Information technology — Artificial intelligence — Guidance on risk management)
- In sviluppo ISO/IEC CD 27090 (Cybersecurity — Artificial Intelligence — Guidance for addressing security threats and failures in artificial intelligence systems)

Strumenti: ENISA e CISA

ENISA - Multilayer Framework for Good Cybersecurity Practices for AI

<https://www.enisa.europa.eu/publications/multilayer-framework-for-good-cybersecurity-practices-for-ai>



Il report ENISA propone un approccio a layer per migliorare la cybersecurity delle infrastrutture ICT con componenti AI. L'approccio è basato su risk management.

NSA - Joint Guidance on Deploying AI Systems Securely

- Pubblicato da NSA congiuntamente con agenzie di Cybersecurity di USA, Canada, Australia, New Zealand, e UK (incluse CISA, FBI, DHS)
- Come indicato dal sottotitolo “Best Practices for Deploying Secure and Resilient AI Systems”, il documento include referenze ed è una guida pratica ed autorevole.

Strumenti specifici su Infrastrutture Critiche

MITRE - Principles for Reducing AI Cyber Risk in Critical Infrastructure: A Prioritization Approach

Basato sul livello di rischio delle funzioni di infrastrutture critiche basate su AI.

Prima di decidere se

- Applicare l'AI a funzioni infrastrutturali critiche
- Dove applicarla

È necessario definire qual è il livello di possibili conseguenze non accettabili.

US Homeland Security - MITIGATING ARTIFICIAL INTELLIGENCE (AI) RISK: Safety and Security Guidelines for Critical Infrastructure Owners and Operators

Le linee guida sono mappate su NIST AI RMF.

Un documento sintetico che “specifically addresses risks to safety and security which are uniquely consequential to critical infrastructure.”

Tassonomie di rischi AI

Per la valutazione dei rischi, visto lo storico limitato, può essere utilizzato un approccio analitico, basato su tassonomie dettagliate dei rischi AI

ENISA - Cybersecurity Challenges. Threat Landscape for Artificial Intelligence.

Contiene due ampie tassonomie, collegate rispettivamente agli asset e alle minacce.

Le minacce sono raggruppate in:

- Nefarious Activity/Abuse, Unintentional Damage, Legal, Failures or malfunctions, Eavesdropping Interception Hijacking, Physical attacks, Outages, Disasters

ENISA - “Securing Machine Learning Algorithms

Minacce e vulnerabilità che si applicano specificamente agli algoritmi di ML, mappate poi rispetto ai controlli dei principali framework disponibili (2021)

Figure 4: AI asset taxonomy



PROCESSES

- Data Ingestion
- Data Storage
- Data Exploration/Pre-processing
- Data Understanding
- Data Labelling
- Data Augmentation
- Data Collection
- Feature Selection
- Reduction/Discretization technique
- Model selection/building, training, and testing
- Model Tuning
- Model adaptation-transfer learning/Model deployment
- Model Maintenance



ENVIRONMENT/TOOLS

- Communication Networks
- Communication Protocols
- Cloud
- Data Ingestion Platforms
- Data Exploration Platforms
- Data Exploration Tools
- DBMS
- Distributed File System
- Computational Platforms
- Integrated Development Environment
- Libraries (with algorithms for transformation, labelling, etc)
- Monitoring Tools
- Operating System/Software
- Optimization Techniques
- Machine Learning Platforms
- Processors
- Visualization Tools



ARTEFACTS

- Access Control Lists
- Use Case
- Value Proposition and Business Model
- Informal/Semi-formal AI Requirements, GQM (Goal/Question/Metrics) model
- Data Governance Policies
- Data display and plots
- Descriptive statistical parameters
- Model framework, software, firmware or hardware incarnations
- Composition artefacts: AI models composition builder
- High-Level Test cases
- Model Architecture
- Model hardware design
- Data and Metadata schemata
- Data Indexes



MODELS

- Algorithms
- Data Pre-processing Algorithms
- Training Algorithms
- Subspace (feature) Selection Algorithm
- Model
- Model parameters
- Model Performance
- Training Parameters
- Hyper Parameters
- Trained Models



ACTORS/STAKEHOLDERS

- Data Owner
- Data Scientists/AI developer
- Data Engineers
- End Users
- Data Provider/Broker
- Cloud Provider
- Model Provider
- Service Consumers/Model Users



DATA

- Raw Data
- Labelled Data Set
- Public Data Set
- Training Data
- Augmented Data Set
- Testing Data
- Validation Data Set
- Evaluation Data
- Pre-processed Data Set

Tassonomie di rischi AI

MITRE ATLAS (Adversarial Threat Landscape for AI Systems)

- Knowledge base of adversary tactics and techniques against AI-enabled systems
- Alcune delle tecniche sono specifiche di sistemi AI enabled (LLM Prompt Injection, Evade ML model, Denial of ML Service, Erode ML model or dataset integrity)

OWASP - Top 10 for Large Language Model Applications

<https://owasp.org/www-project-top-10-for-large-language-model-applications/>

Le 10 minacce più rilevanti per i LLM, con dettagliate vulnerabilità e strategie di mitigazione e mitigazione, esempi, referenze.

MITRE ATLAS

ATLAS Matrix

The ATLAS Matrix below shows the progression of tactics used in attacks as columns from left to right, with ML techniques belonging to each tactic below. & indicates an adaption from ATT&CK. Click on the blue links to learn more about each item, or search and view ATLAS tactics and techniques using the links at the top navigation bar. View the ATLAS matrix highlighted alongside ATT&CK Enterprise techniques on the [ATLAS Navigator](#).

Reconnaissance	Resource Development	Initial Access	AI Model Access	Execution	Persistence	Privilege Escalation	Defense Evasion	Credential Access	Discovery	Collection	AI Attack Staging	Command and Control	Exfiltration
6 techniques	12 techniques	6 techniques	4 techniques	4 techniques	4 techniques	2 techniques	8 techniques	1 technique	7 techniques	3 techniques	4 techniques	1 technique	5 techniques
Search Open Technical Databases	Acquire Public AI Artifacts	AI Supply Chain Compromise	AI Model Inference API Access	User Execution	Poison Training Data	LLM Plugin Compromise	Evade AI Model	Unsecured Credentials	Discover AI Model Ontology	AI Artifact Collection	Create Proxy AI Model	Reverse Shell	Exfiltrator via AI Inference API
Search Open AI Vulnerability Analysis	Obtain Capabilities	Valid Accounts	AI-Enabled Product or Service	Command and Scripting Interpreter	Manipulate AI Model	LLM Jailbreak	LLM Jailbreak		Discover AI Model Family	Data from Information Repositories	Manipulate AI Model		Exfiltrator via Cyber Means
Search Victim-Owned Websites	Develop Capabilities	Evade AI Model	Physical Environment Access	LLM Prompt Injection	LLM Prompt Self-Replication	LLM Trusted Output Components Manipulation	LLM Prompt Obfuscation		Discover AI Artifacts	Data from Local System	Verify Attack		Extract LLM System Prompt
Search Application Repositories	Acquire Infrastructure	Exploit Public-Facing Application	Full AI Model Access	LLM Plugin Compromise	RAG Poisoning	LLM Prompt Obfuscation	False RAG Entry Injection		Discover LLM Hallucinations		Craft Adversarial Data		LLM Data Leakage
Active Scanning	Publish Poisoned Datasets	Phishing				LLM Prompt Obfuscation	Impersonation		Discover AI Model Outputs				LLM Response Rendering
Gather RAG-Indexed Targets	Poison Training Data	Drive-by Compromise					Masquerading		Discover LLM System Information				
	Establish Accounts						Corrupt AI Model		Cloud Service Discovery				
	Publish Poisoned Models												
	Publish												

Tassonomie di rischi AI – CI

DHS - MITIGATING ARTIFICIAL INTELLIGENCE (AI) RISK -
Safety and Security Guidelines for Critical Infrastructure
Owners and Operators

Descrive sia le linee guida per gli operatori delle infrastrutture critiche, ed elenca le principali categorie di rischio, individuando delle sotto-categorie:

Risk Category: Attacks on AI

- Adversarial Manipulation of AI Algorithms or Data
- Evasion Attacks (The malicious injection of prompts into an AI system to bypass the model)
- Interruption of Service Attacks
- Loss of Data
- Model Inversion and Extraction

Risk Category: AI Design and Implementation Failures

...

GUIDELINES FOR CRITICAL INFRASTRUCTURE OWNERS AND OPERATORS.....

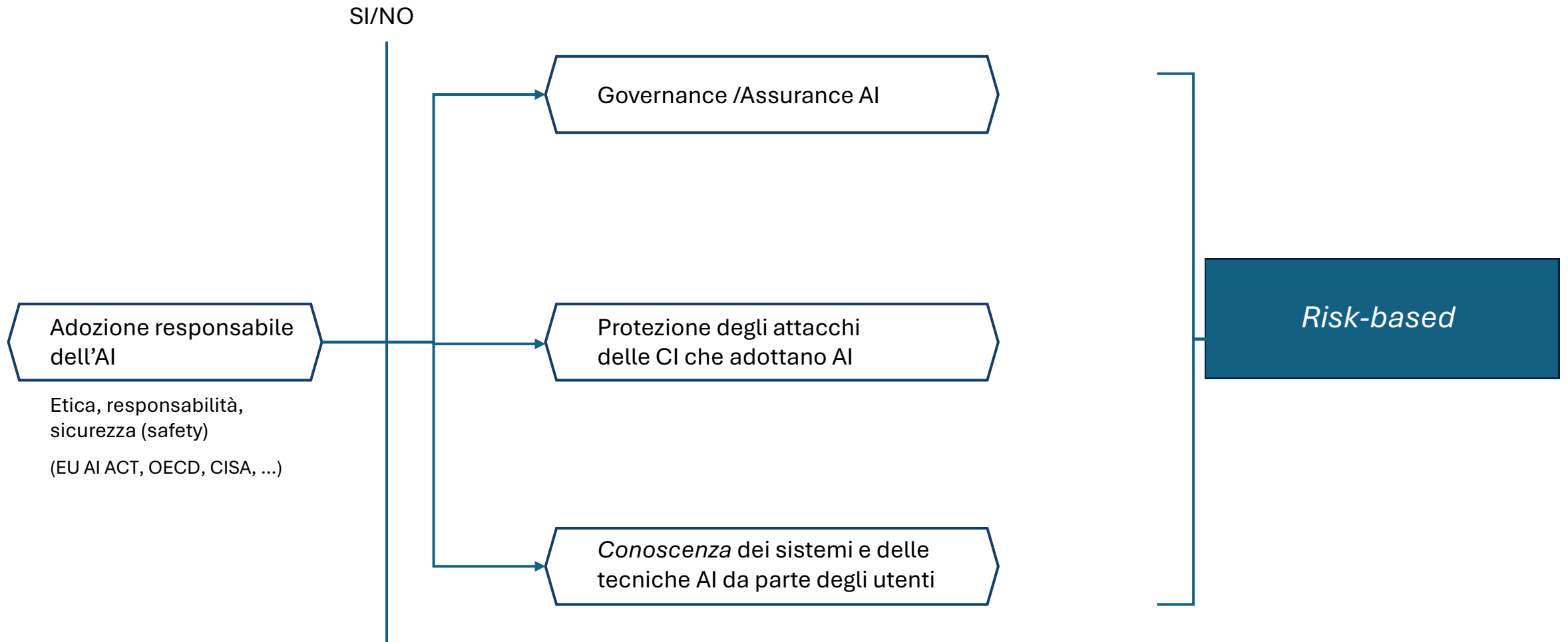
Govern: Establish an organizational culture of AI risk management.

Map: Understand your individual AI use context and risk profile.....

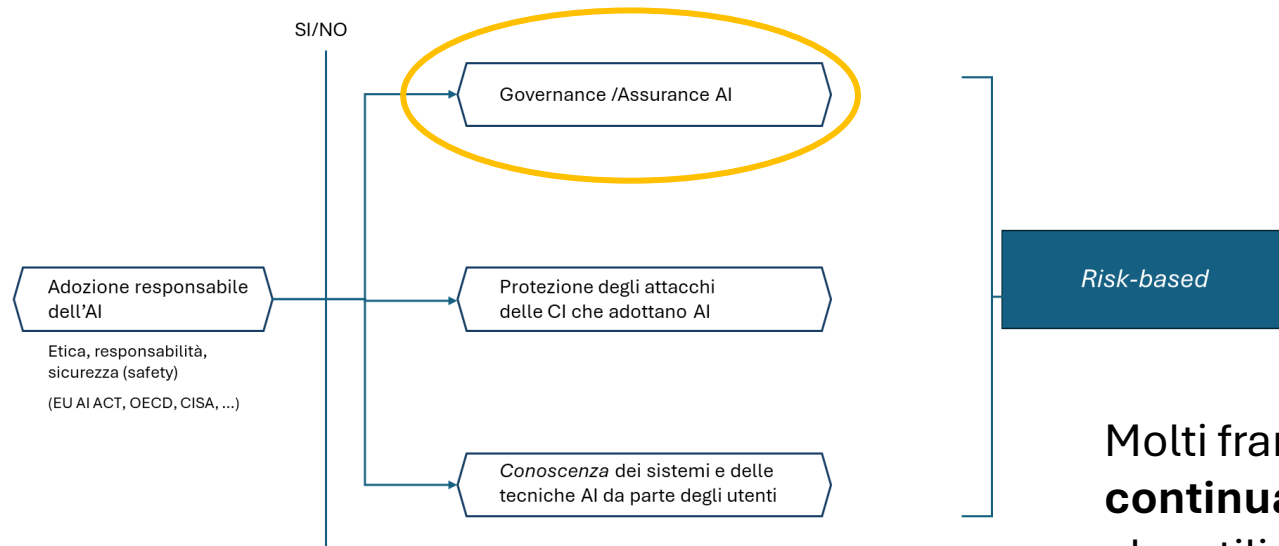
Measure: Develop systems to assess, analyze, and track AI risks.

Manage: Prioritize and act upon AI risks to safety and security.

In sintesi



In sintesi – Governance / Assurance

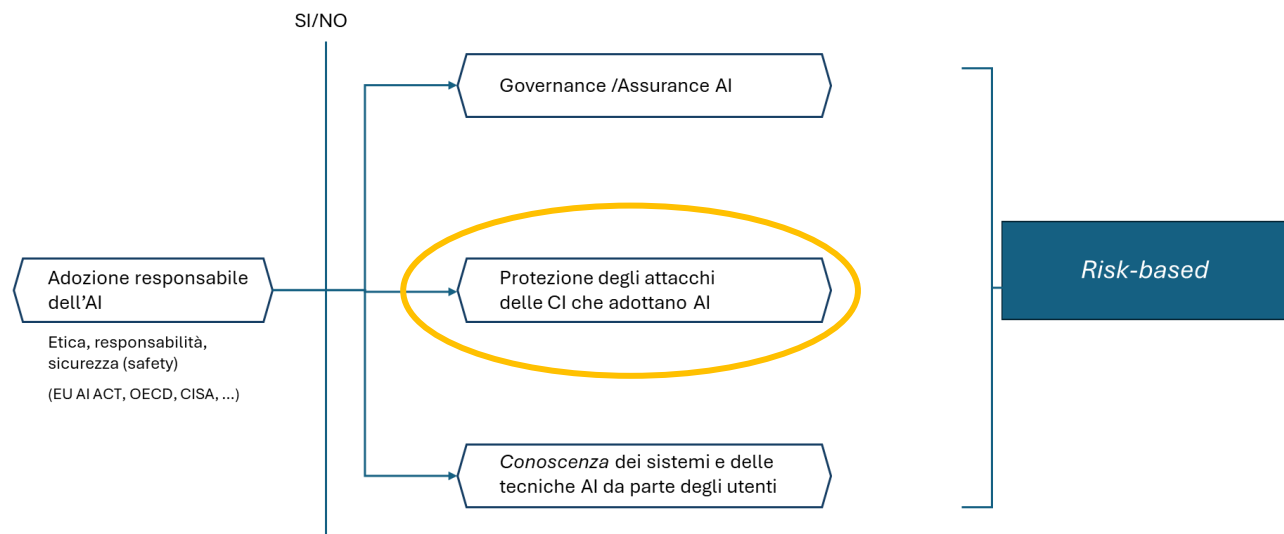


Molti framework si concentrano su **processi continuative** durante il ciclo di vita di un sistema che utilizza AI:

- AI System Assurance (MITRE, CISA, capAI, ...)
- Management Systems – Governance (ISO, ...)

Attenzione anche ai processi correlati, quali ad esempio la Data Governance

In sintesi – Protezione dagli attacchi

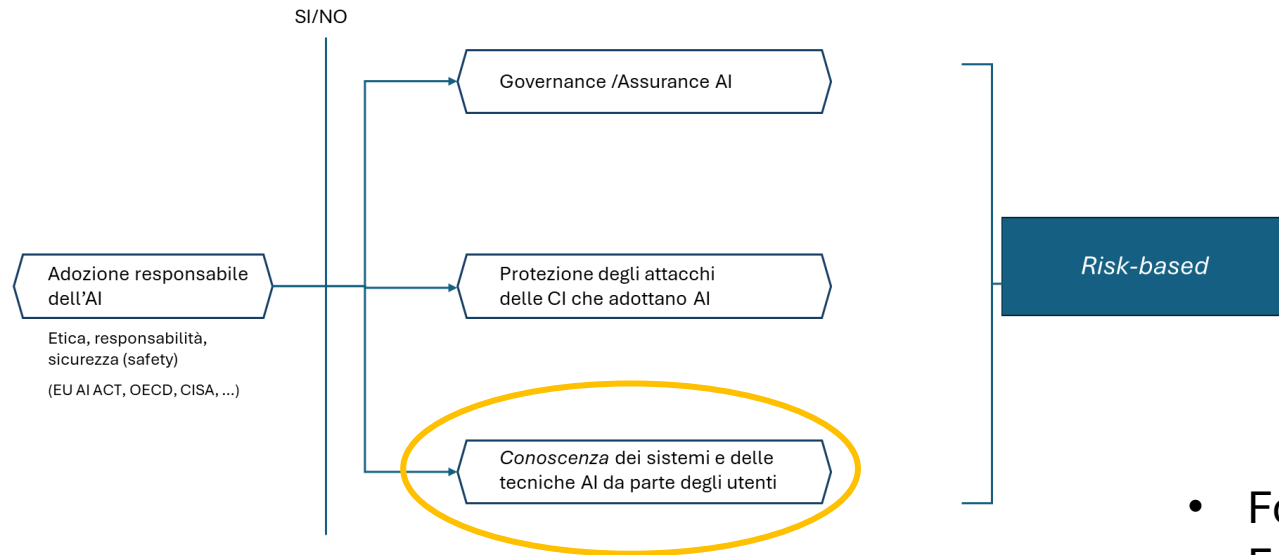


- Alcuni strumenti si focalizzano sull'individuazione e la difesa da attacchi alle applicazioni AI based. Elencano le minacce, i possibili impatti, le contromisure

Le possibili contromisure non riguardano solo le tecnologie. CISA e DHS, che si focalizzano su CI, identificano tra gli approcci di mitigazione:

- Ridondanza dei processi, prevedendo l'alternativa tra operatività guidata da AI e "manuale"
- Riduzione del valore dei dati per l'attaccante (tramite Data Masking o ridisegno mirato)
- Validazione dei dataset: impegno aggiuntivo nella protezione dei dataset di training

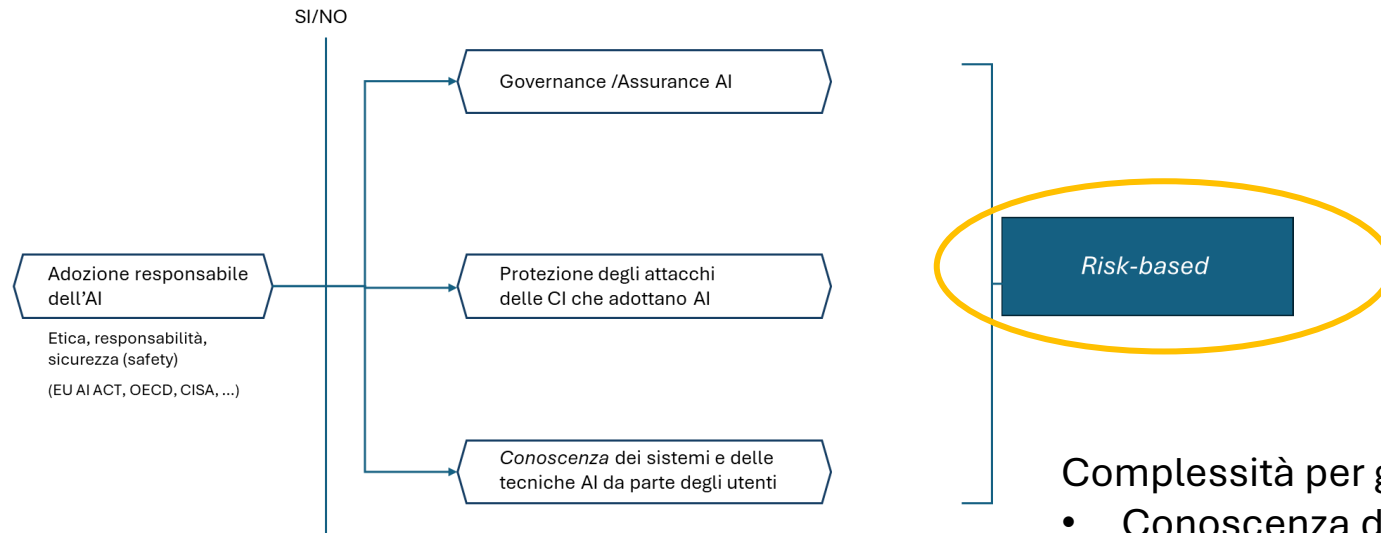
In sintesi – Preparazione degli utenti



- Formazione agli utenti sull'uso dell'AI (generale)
- Formazione agli utenti che utilizzano sistemi AI in processi critici
- Simulazioni di crisi, esercitazioni

Gestire l'introduzione dell'AI come un programma di trasformazione

In sintesi – L'esecuzione dell'analisi



Complessità per gli analisti:

- Conoscenza dei metodi per la valutazione dei rischi vs conoscenze specifiche dei rischi dell'AI
 - Competenze multidisciplinari
- Come superare la mancanza di storico delle valutazioni
- Scarsa visibilità sugli input dell'analisi (controllo)
 - Raccolta dei dati: supportata da strumenti (AI-based) o no?
Come verificare i risultati?
 - Molti strumenti (es. explainability) acquisiti da piattaforme di data management o AI
- Documentazione delle assunzioni

In conclusione

- L'introduzione di **sistemi basati su AI**, introduce nuovi rischi, e amplifica rischi esistenti
- E' fondamentale il governo del ciclo di vita dello strumento sin dalle prime fasi: i rischi potrebbero superare i benefici
- Per la valutazione del rischio delle AI, il contesto è particolarmente rilevante

- L'utilizzo delle tecnologie di **AI nelle CI** introduce opportunità e rischi. Il contesto in cui deve essere effettuata una valutazione del rischio diventa, se possibile, molto più complesso
- Non c'è un unico approccio per valutare i rischi, ci sono tecniche, sempre più complesse, che devono essere applicate alla valutazione. L'analisi deve essere estesa a tutti gli aspetti in perimetro e alle interfacce

- *Paradossalmente*, l'uso delle tecnologie di AI è praticamente indispensabile all'analista del rischio per affrontare queste nuove sfide
- Gli strumenti di per la **valutazione del rischio basati su AI** devono essere governate e difesi adottando gli stessi approcci e framework di tutte gli altri sistemi basati sulla stessa tecnologia

Alberto Caruso de Carolis



AIIC-ISACAROMA 6 maggio 2025 "CRITICAL INFRASTRUCTURE RESILIENCE and ARTIFICIAL INTELLIGENCE"

Vincoli Normativi ed Etici non bastano ad assicurare la Resilienza.

il caso Heathrow e un auspicabile contributo della intelligenza artificiale.

Alberto Caruso de Carolis

Critical Infrastructure Resilience and Artificial Intelligence



2 POLICY AND REGULATIONS: WORLDWIDE OVERVIEW STRATEGIES ON IA & STANDARDS.

(Alberto Caruso de Carolis, Raffaella D'Alessandro, Luisa Franchina, Adriana Peduto, Maria Beatrice Versaci)

2.1 Overview of current regulations and standards related to the resilience of critical infrastructure and the use of artificial intelligence.

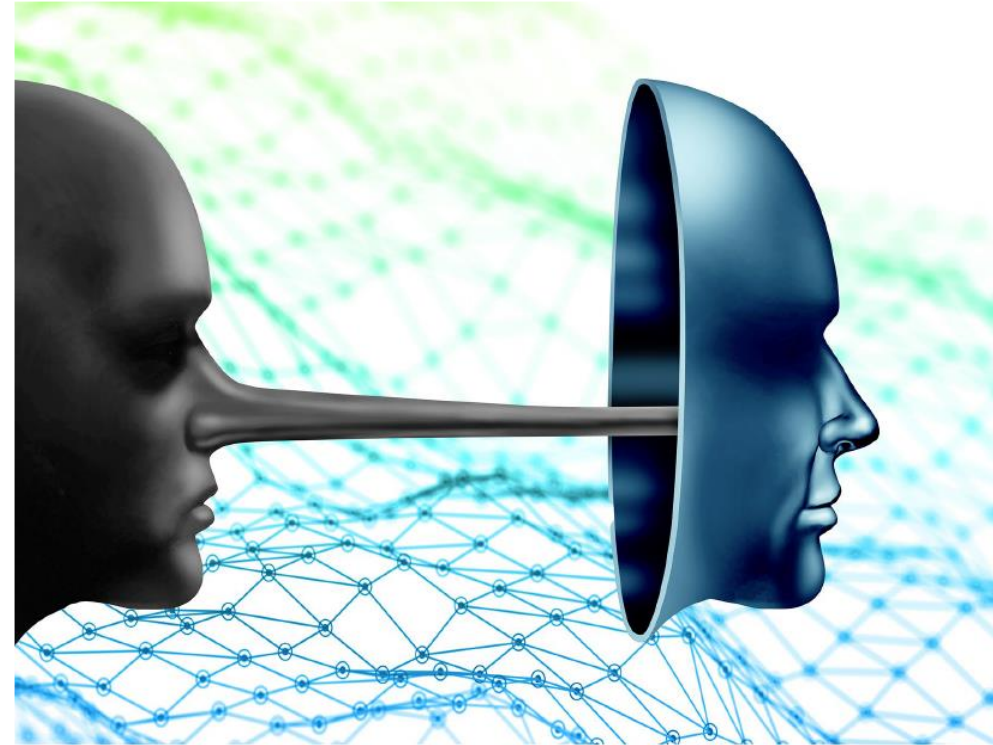
(Luisa Franchina, Maria Beatrice Versaci)

2.2 Impact of Regulations on AI Adoption

(Alberto Caruso de Carolis, Adriana Peduto)

2.3 Technical Standardization of Artificial Intelligence

(Raffaella D'Alessandro)



Impacts of Adversarial Use of Generative AI on Homeland Security

Preparedness Series
January 2025



Science and
Technology

Security Critical Infrastructure: Real-world AI-synthesized Fake Media Scenario

A false report of an explosion at the Pentagon, accompanied by an AI-generated image, as illustrated in Figure 4.4, spread on Twitter in early 2023, causing a brief dip in the stock market before being debunked. The image, which depicted a black cloud of smoke near a building, was quickly identified by experts as likely being generated by AI. The Department of Defense and Arlington County Fire Department confirmed that there was no explosion or incident at the Pentagon.

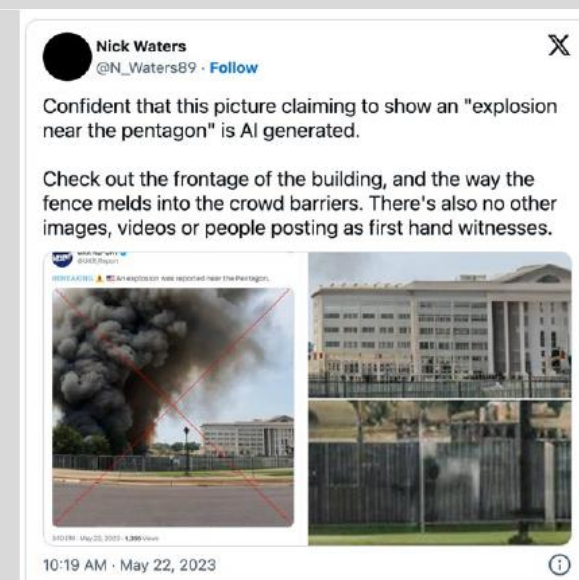


Figure 3.4. A False Report of Explosion at Pentagon¹⁴⁰

This incident highlights the growing threat of AI-generated deepfakes in spreading disinformation and manipulating public perception. The fake image was circulated by several Twitter accounts (now known as X), some of which had blue checkmarks — previously a symbol of verified accounts, but later obtainable by any user who subscribes to Twitter Blue. The hoax briefly impacted financial markets and demonstrated how easily deepfakes can be created and disseminated, raising concerns about the potential for future misuse of this technology.¹⁴¹

Guidance

National AI Strategy

The National AI Strategy builds on the UK's strengths but also represents the start of a step-change for AI in the UK, recognising the power of AI to increase resilience, productivity, growth and innovation across the private and public sectors.

21 MARZO 2025 - *London Heathrow Airport*

Substations, operated by **National Grid**, are designed to produce, convert, and distribute electricity at suitable voltage levels.
Heathrow uses three electricity substations, each with a backup.

There are also **backup diesel generators**, and **uninterruptible battery-powered supplies** which provide enough power to keep safety critical systems such as aircraft landing systems running.

However, when the fire broke out the substation, it was out of action, along with its backup.

Heathrow's main fall-back was the **two remaining substations**, but the airport's CEO, Thomas Woldbye, told the BBC that it **"takes time" to "switch them"**.

He said the incident was "not created at Heathrow Airport, it was created outside the airport and we had to deal with the consequences".

More than **63,000** homes lost power
150 people were evacuated from surrounding properties.

Nearly **1,400 flights** were disrupted by the airport's closure

Around **120 flights** were diverted elsewhere.
Around **200,000 pax** stranded



84 mln pax (2024)
1300 dep/arr 24h

<https://www.bbc.com/news/articles/cgm1krkxrxgo>

FCO Statistiche (2024)	
Passeggeri in transito	49.203.734 13,0% (vs 2019) - 1
Movimenti	315.597 1,9% (vs 2019)



The head of Heathrow Airport described Friday's closure of the airport as **“an incident of major severity”** as he apologized to passengers for the disruption.

“I like to stress that this is has been an incident of major severity. It’s not a small fire. We have lost power equal to that of a mid-sized city, and our backup systems have been working as they should, but they are not sized to run the entire airport,” CEO Thomas Woldbye said in a statement Friday.

“We will prioritize incoming flights that have been stranded in Europe so we can get as many passengers into the country as we possibly can. After that, a few flights will be taking off during the evening, and that is about it,” Woldbye added.



“I’d actually warned Heathrow of concerns that we had with regard to the substations,” Nigel Wicking, the chief executive of the [Heathrow Airline Operators’ Committee](#), which represents dozens of airlines that use the airport, told the parliamentary transport committee.

*Mr. Wicking said that on March 15, less than a week before the major power loss at the airport, he had raised the issue of **thefts of wires and cables** near an airport power supply that had briefly affected **some runway lights**.*



“The incident Mr. Wicking referred to,” said Abbie Uzzell, “did not involve the three main incoming power supplies to the airport. **This issue related to a minor substation, of which there are 250 at the airport.** We were well aware of that incident before Mr. Wicking raised it.”



Distanza tra sottostazione e recinzione Apt: 2.464,92 m

<https://www.bbc.com/news/live/cly24zvwxlt>

Investigation into power outage: Who's saying what?

published at 18:56 22 March

As we've been reporting, the government has ordered the **National Energy System Operator (NESO)** to conduct an investigation into the power outage at Heathrow Airport.

Let's recap what the key players have been saying:

Energy Secretary Ed Miliband says he will work in partnership with Ofgem* to "properly understand what happened and *what lessons need to be learned*".

Transport Secretary Heidi Alexander says it is "imperative" to "identify how this power failure happened and learn from this *to ensure a vital piece* of national infrastructure remains strong".

Akshay Kaul, director general for infrastructure at Ofgem, says the regulatory authority will "*not hesitate to take action*", adding that they will work to ensure NESO's review "goes as far as possible" to ensure steps are put in place to avoid similar events in the future.

Fintan Slye, Chief Executive of NESO - who have been commissioned to lead the investigation - welcomed the commission adding that the operator will work with "*all relevant stakeholders to understand the lessons* that can be learned to improve the future resilience of Britain's energy system".

Heathrow Airport's Chief Executive Officer Thomas Woldbye welcomed the investigation and hopes the findings will "*help strengthen the airport's future resilience*".



Forging a Common Understanding for
Critical Infrastructure

Shared Narrative

March 2014

Guidance

Critical 5 Joint Statement on Security and Resilience

Published 21 December 2024

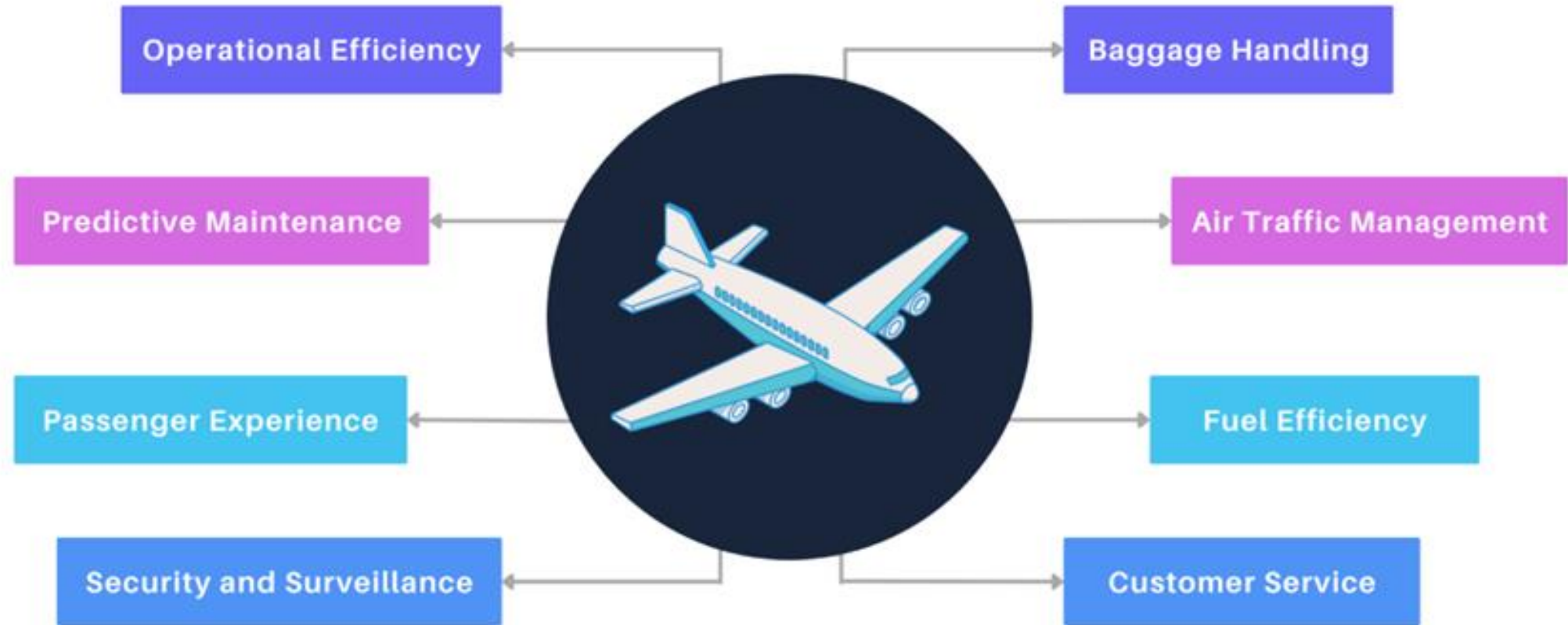
- Building on the shared commitment to critical infrastructure security and resilience outlined in the recently released Adapting to Evolving Threats: A Summary of Critical 5 Approaches to Critical Infrastructure Security and Resilience, the Critical 5 reaffirms its vision of fostering collaboration across the private and government critical infrastructure communities in our five nations. Owners and operators will be better positioned to enhance their resilience by exchanging knowledge, experience, and expertise across a range of resilience measures, including:
- **Identifying interdependencies and priorities within critical infrastructure systems and assets;**
- Assessing current and emerging risks to understand the full spectrum of threats and hazards;
- Developing actionable incident response and recovery plans to rapidly restore operations;
- Evaluating and adapting those plans based on lessons learned from exercises and real-world events;
- Working proactively with each other, civil society, and all levels of government to ensure that critical infrastructure security and resilience is a whole-of-community effort.

UK AI policy

National AI Strategy

- The National AI Strategy builds on the UK's strengths but also represents the start of a step-change for AI in the UK, recognising **the power of AI to increase resilience**, productivity, growth and innovation across the private and public sectors.
- Long term (next 12 months and beyond):
Work with national security, defence, and leading researchers to understand what public sector actions can safely **advance AI and mitigate catastrophic risks**

ARTIFICIAL INTELLIGENCE IN AVIATION





AIIC-ISACAROMA 6 maggio 2025 "CRITICAL INFRASTRUCTURE RESILIENCE and ARTIFICIAL INTELLIGENCE"

Vincoli Normativi ed Etici non bastano ad assicurare la Resilienza.

il caso Heathrow e un auspicabile contributo della intelligenza artificiale

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