

CISM

CERTIFIED INFORMATION
SECURITY MANAGER™

2005 CISM Exam Bulletin of Information

Early Registration: 2 February 2005

Final Registration: 30 March 2005

Exam Date: 11 June 2005



Information Systems
Audit and Control
Association®

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"The security of the knowledge and information stored on our information systems is critical in today's changing environment. The information security profession is playing an increasingly important role in developing policies, programs and people to help assure the security of these systems. The challenge to business and government organizations is to determine whether they have qualified, competent information security professionals to ensure that their systems meet legal requirements and are secure from unauthorized access and destruction by hackers and terrorists."

Gain Worldwide Recognition with CISM

The Certified Information Security Manager™ (CISM™) certification program is developed specifically for experienced information security managers and those who have information security management responsibilities.

The CISM certification is for the individual who manages, designs, oversees and assesses an enterprise's information security. While its central focus is security management, all those in the IS profession with security experience will find value in CISM. The CISM certification promotes international practices and provides executive management with assurance that those earning the designation have the required experience and knowledge to provide effective security management and consulting services. Individuals earning the CISM certification become part of an elite peer network, attaining a one-of-a-kind credential. The CISM job practice also defines a global job description for the information security manager and a method to measure existing staff or compare prospective new hires.

Recognition as an Information Security Manager

CISM is unique in the information security credential marketplace because it is designed specifically and exclusively for individuals who have experience managing an information security program. Requirements to become a CISM are based on the experience necessary to competently perform the duties and responsibilities of an information security manager. Information security leaders, subject matter experts and practicing information security managers developed these requirements and the knowledge that is measured through the exam. The results are an information security credential designed to measure an individual's management experience in information security situations, not general practitioner skills.

Recognition for other Security Certifications Earned

CISM is for the individual who must manage and oversee the enterprise's information security effort, many of whom may hold other certifications the field offers. CISM provides the information security professional with an opportunity to build upon existing credentials already earned and provides tangible evidence of career growth. The CISM certification program recognizes the achievement of security credentials as baseline representations that an individual has gained general information security skill and knowledge. Information security professionals that have earned credentials such as the Certified Information Systems Auditor (CISA), Certified Information Systems Security Professional (CISSP), Global Information Assurance Certification (GIAC), Microsoft Security Systems Engineer (MCSE), CompTIA Security+ and the Certified Business Continuity Professional (CBCP), to name a few, can receive general information security experience requirement waivers.

Worldwide Recognition

Although certification may not be mandatory for you at this time, a growing number of organizations are recommending employees become certified. To help ensure success in the global marketplace, it is vital to select a certification program based on universally accepted information security management practices. CISM delivers such a program.



CISM Requirements

To earn the CISM designation, information security professionals are required to:

1. Successfully pass the CISM exam.
2. Adhere to the Information Systems Audit and Control Association (ISACA) *Code of Professional Ethics* and agree to comply with a continuing education policy.
3. Submit verified evidence of five (5) years work experience in the field of information security. Three (3) of the five (5) years of work experience must be gained performing the role of an information security manager. In addition, this work experience must be broad and gained in three of the five job practice areas (see page 3).

Substitutions for work performed in the role of an information security manager are not allowed. However, a maximum of two (2) years for general work experience in the field of information security may be substituted as follows:

- Two years of general work experience may be substituted for currently holding one of the following broad security-related certifications or a post-graduate degree:
 - Certified Information Systems Auditor™ (CISA®) in good standing or
 - Certified Information Systems Security Professional (CISSP) in good standing or
 - Post-graduate degree in information security or a related field (for example: business administration, information systems, information assurance)

OR

- A maximum of one year of general work experience may be substituted for one of the following:
 - One full year of information systems management experience or
 - Currently holding a skill-based or general security certification [e.g., SANS Global Information Assurance Certification (GIAC), Microsoft Certified Systems Engineer (MCSE), CompTIA Security+, Disaster Recovery Institute Certified Business Continuity Professional (CBCP), ESL IT Security Manager.]

For example, an applicant holding either a CISA or CISSP certification will qualify for the maximum two year experience substitution. However, the applicant also must possess a minimum of three years information security management work experience in three of the five job practice analysis areas.

Experience must have been gained within the 10-year period preceding the application for certification or within five (5) years from the date of initially passing the exam. Application for certification must be submitted within five (5) years from the passing date of the CISM exam. All experience must be verified independently with employers.

It is important to note that many individuals choose to take the CISM exam prior to meeting the experience requirements. This practice is acceptable and encouraged, although the CISM designation will not be awarded until all requirements are met.

The CISM Exam

The CISM exam consists of 200 multiple-choice questions that cover the CISM job practice areas. The exam covers five information security management areas created from a CISM job practice analysis and reflects the work performed by information security managers. The job practice was developed and validated using prominent industry leaders, subject matter experts and industry practitioners. The areas and their definitions are as follows:

- **Information Security Governance:** Establish and maintain a framework to provide assurance that information security strategies are aligned with business objectives and consistent with applicable laws and regulations.
- **Risk Management:** Identify and manage information security risks to achieve business objectives.
- **Information Security Program(me) Management:** Design, develop and manage an information security program(me) to implement the information security governance framework.
- **Information Security Management:** Oversee and direct information security activities to execute the information security program(me).
- **Response Management:** Develop and manage a capability to respond to and recover from disruptive and destructive information security events.

For a description of task and knowledge statements for each area please refer to www.isaca.org/cismexam.

Preparing for the CISM Exam

To pass the CISM exam a candidate should have an organized plan of study. To assist individuals with the development of a successful study plan, ISACA offers study aids and review courses to exam candidates (see www.isaca.org/cismexam for more details).

- The *Candidate's Guide to the CISM Exam* is supplied to individuals upon receipt of the CISM exam registration form and payment. This guide provides general information regarding the administration of the exam as well as a detailed outline of the job practice areas, task statements and knowledge statements covered on the exam and a sample copy of the exam answer sheet.
- The *CISM Review Manual 2005* is a reference guide that is updated extensively each year and is designed to assist individuals in preparing for the CISM exam and for individuals who wish to learn more about the role and responsibility of an information security manager. The manual features detailed descriptions of the tasks performed by information security managers, and the knowledge required to manage, design and oversee an enterprise's information security program. These task and knowledge statements developed by the CISM Certification Board, were validated by subject matter experts and serve as the blueprint for the CISM exam content and emphasis. Information is provided in a hierarchical format which begins with an explanation of each task and knowledge statement, presents applicable information security management principles, practices and strategies and includes detailed references where additional guidance can be found. This manual can be used as a stand-alone document for individual study or as a guide or reference for study groups and review courses. The *CISM Review Manual 2005* also provides definitions, practical examples and sample questions to facilitate the learning process.

CM-5 (Available: January 2005)

- A *CISM Review Questions, Answers & Explanations Manual* is developed each year by ISACA. A 2004 and 2005 edition are available and each consists of 100 multiple-choice study questions arranged in the same proportion as the CISM job practice analysis. The questions include the answers and detailed explanations for the candidates to use in preparation for the CISM exam. These publications are ideal to use in conjunction with the *CISM Review Manual 2005*.

CQA-4 (Currently available) CQA-5 (Available: January 2005)

- CISM review courses are conducted by many ISACA chapters. Exam candidates should contact the ISACA chapter in their area to find out if a review course is being offered. Information pertaining to chapter contacts and course offerings are available at www.isaca.org/chapters and www.isaca.org/cismexam respectively. A review course is also planned preceding the ISACA North America CACS Conference (23-24 April 2005) in Las Vegas, Nevada, USA.

No representation or warranties are made by the Information Systems Audit and Control Association or the CISM Certification Board in regard to these or other association publications or courses assuring candidates' passage of the exam.



Maintaining CISM Certification

A major strength of any professional designation is a program of continuing professional education the individual must follow to retain certification. In order to become and remain a CISM an individual must agree to comply with the CISM continuing professional education program and abide by ISACA's *Code of Professional Ethics*. Together, these programs help assure that CISM's remain current with technical and industry advances and demonstrate high professional principles.

The CISM Continuing Professional Education Policy requires an individual to earn a minimum of twenty (20) hours annually and one hundred twenty (120) hours for every three years beginning in the year following certification. Failure to comply with this policy will result in revocation of an individual's CISM certification.

Registering for the CISM Exam

Exam Date

The CISM exam will be administered on **Saturday, 11 June 2005**, unless specified otherwise in this brochure on page 11.

ISACA Membership

While ISACA membership is not required to take the exam, you can enjoy substantial cost savings on exam fees and study materials by joining now. To take advantage of these benefits, complete the membership section of the CISM exam registration form. For additional member benefits see page 7.

Registration Form

Complete both sides of the registration form provided in this brochure or a clear photocopy or download the registration form from the ISACA web site, www.isaca.org/cismboi. Print or type clearly in **black ink in block letters**. Be sure to include your test center.

Register Online and Save on the Registration Fee

Online registration via the ISACA web site, www.isaca.org/examreg, is encouraged. By doing so candidates will save US \$35. Nonmembers will also have the ability to join ISACA at the same time, thus maximizing their savings.

Registration Fees and Payment

	<u>ISACA member</u>	<u>Non-ISACA member</u>
Early registrations received on or before 2 February 2005	US \$335	US \$455
Final registrations received on or before 30 March 2005	US \$385	US \$505

NOTE: Registration form and payment must be received on or before 2 February 2005 to qualify for early registration rate.

Enclose the appropriate payment amount by cheque or draft amount in US dollars drawn on a US bank, provide your credit card information or indicate payment by bank transfer on the registration form. **Do not send cash.**

For payments received in 2005, pricing is based on the registrant's member status as of the exam date (June 2005). Additional nonmember fees will be added to member pricing for all registrants paying in 2005, whose membership is not renewed as of June 2005. Any remaining balance due as a result of a change in membership status will be invoiced and must be paid in full before test results will be released.

A US \$50 fee is required for all changes to CISM exam registration information received between 15 April 2005 through 29 April 2005. **No changes will be accepted after 29 April 2005.**

Due Dates

Online registration in accordance with the exam deadline dates is based upon the date/time in New York, USA (Eastern time). **Only register using one method. Submitting duplicate registrations online or sent by hard copy to ISACA may result in multiple registrations and charges. If you do not register online, please mail or fax the registration form to ISACA. Do not do both.** To qualify for the early registration fee, the registration form and payment must be postmarked or received by fax on or before 2 February 2005. Final registration forms and payment must be postmarked or received by fax on or before 30 March 2005. **Both sides of the registration form must be received to complete a registration.**

Acknowledgment of Registration and Receipt of *Candidate's Guide to the CISM Exam*

A letter acknowledging your CISM exam registration and a *Candidate's Guide to the CISM Exam* will be mailed to you within six weeks upon completed processing of your registration form and payment. Failure to sign your registration form will result in a delay in processing. An acknowledgement also will be sent via e-mail.

Refund and Deferral of Fees

Refunds: Candidates unable to take the exam are eligible for refund of registration fees, less a US \$100 processing fee, if such a request is received in writing on or before 15 April 2005. All requests for a refund after this date will be denied.

Deferral: Candidates unable to take the exam are also eligible for a one-time deferral of registration fees to the year 2006, if such a request is received in writing on or before 15 April 2005. Deferrals to 2006 are nonrefundable and will require a US \$50 re-registration fee to be paid at the time of registration for the 2006 exam. All requests for a deferral after this date will be denied.

No refunds or exchanges will be given for study aids or for associated taxes or shipping and handling charges or membership fees.

Assignment of Test Centers

ISACA will make every effort to assign you to the test center of your choice. However, if a test center is cancelled, you will be assigned to the nearest available test center. Should you not wish to sit for the exam at the newly assigned test center, you will receive a full refund or deferral of the exam fee.

Request for Additional Test Centers

If a test center is not available within 100 miles (160 kilometers) of the location in which you want to be tested and if there are five or more candidates who wish to enter as a group at this location, you may request that a new test center be established. Written requests for establishment of new test centers, including a minimum of five **paid** registration forms, must be received at the ISACA international headquarters no later than 14 January 2005. While there is no guarantee that a new test center can be arranged, every attempt will be made to provide one.

Special Arrangements

Upon request, ISACA will make reasonable accommodations in its exam procedures for candidates with documented disabilities or religious requirements. Candidates may request consideration for reasonable alterations in exam format, presentations, food or drink in the test site, or scheduling to accommodate a documented disability which would impede performance on an exam, but would not alter the measurement of skills or knowledge the exam is intended to test, or to accommodate a religious requirement. Requests for food or drink at the test site must be accompanied by a doctor's note, otherwise **no food or drinks are allowed in any test sites**. You must submit to ISACA international headquarters your request in writing, accompanied by the documentation, no later than 30 March 2005.

ISACA Member Benefits

By joining ISACA now, you can take immediate advantage of a variety of cost saving opportunities. If you are a nonmember paying the higher rate for the CISM exam, you can apply the difference between the member and nonmember registration fee (US \$120) towards an ISACA membership. To do so, indicate **pending** on item 1 of the registration form and include the total association membership dues (including local chapter dues) on the remittance schedule located on page 2 of the registration form. In addition to a lower fee for the CISM exam, you will also enjoy immediate benefit through reduced costs for your CISM study aids. Registering online provides the ability to join and receive your membership benefits immediately!

ISACA Contact Information

If you have any questions, please contact the CISM certification department by phone +1.847.253.1545, ext. 471 or 474; fax +1.847.253.1443; or e-mail certification@isaca.org.

Please direct membership questions to membership@isaca.org or by phone to +1.847.253.1545, ext. 475.

For CISM study aid questions, contact bookstore@isaca.org or by phone at +1.847.253.1545, ext. 401.

ISACA international headquarters is located at 3701 Algonquin Road, Suite 1010, Rolling Meadows, Illinois 60008 USA.

CISM Exam Administration

Admission Ticket

Approximately two to three weeks prior to the CISM exam date, you will receive a physical admission ticket from the testing agency and an e-ticket from ISACA. Tickets will indicate the date, registration time and location of your exam center, a schedule of events for that day and materials you must bring with you to take the CISM exam. It is imperative that you note the specific registration and exam time on your admission ticket. **No candidate will be admitted to the test center once the chief examiner begins reading the oral instructions, approximately 30 minutes before the exam begins.** You can use your admission ticket only at the test center designated on your admission ticket.

You will be admitted to the test center only if you have a valid admission ticket and an acceptable form of identification. Examples of acceptable identification include those with a photograph (such as a passport, photo driver's license) or other identification with your signature and descriptive information, such as height, weight and eye color, (such as a nonphoto driver's license).

If you have not received your admission ticket by 1 June 2005, please contact the CISM certification department immediately.

Security

Candidates who are discovered engaging in any kind of misconduct (such as giving or receiving help, using notes, papers or other aids), attempting to take the exam for someone else or removing the exam booklet, answer sheet or notes from the testing room will be disqualified. The testing agency will report such irregularities to the ISACA CISM Certification Board.

CISM Exam Results

Receiving Your Score Report

Approximately 10 weeks after the exam date, score reports will be mailed to candidates. To ensure the confidentiality of scores, exam results will not be reported by telephone, fax or e-mail. However, with your consent to item No. 26 on the registration form, a pass/fail score can be e-mailed to you.

Reporting of Your Exam Results

CISM candidates will receive a report indicating their examination score. This score is a scaled score from one (1) to one hundred (100) that is derived from an arithmetic process that converts raw scores to scaled scores based on the results of all candidates that sat for the exam and the pass point. It is not an arithmetic average. The pass point is derived from an equating process used by the independent testing agency that compares current exam results to those from past exams.

Candidates receiving a score of 75 or more will pass the exam and can then apply for CISM certification. A candidate receiving a score of 74 or less must retake the exam. To assist with future study those receiving a score of 74 or less will receive a score analysis, by process and content area, included in the results letter.

Retaking the CISM Exam

Candidates receiving a score of 74 or less may register for the CISM exam again during any future exam administration.

"An enterprise's information security relies heavily on the individuals who manage it. Achievement of a CISM designation demonstrates that the individual responsible for overseeing an enterprise's information security has the experience and knowledge necessary to ensure capable, competent and effective security practices."

LESLIE MACARTNEY, CISM, CHAIR ISACA CISM CERTIFICATION BOARD

Membership Has Its Benefits

As a member of ISACA, you will be part of a worldwide community of IT professionals—executive, management and practitioner—serving in a variety of industries. You will have access to an unsurpassed network of peers that you can call upon for the critical information and insight you need to achieve and maintain a competitive advantage.

ISACA Offers a Broad Range of Benefits to Increase Your Knowledge and Know-How

- Discounts on CISM exam fees and study materials
- Complimentary download of COBIT® (*Control Objectives for Information and related Technology*) 3rd Edition® and discount on purchase of COBIT, which includes *Management Guidelines, Executive Summary, Framework, Control Objectives, Audit Guidelines, Implementation Tool Set* and fully searchable CD-ROM
- Access to the Basic subscription features provided within COBIT Online, which is a web-based system that provides online access to the current COBIT content and many value-added benefits. Members are able to upgrade their subscription to Full access at significant savings.
- Discounts on leading-edge technical and managerial **conferences** and workshops
- A subscription to the bi-monthly *Information Systems Control Journal*, which features articles on current and future practices and technology, and *Global Communiqué*, an online member publication
- Full access to **K-NET**, a global **IT governance** knowledge resource
- Discounts on **ITGI research publications** and convenient access to peer-reviewed **bookstore** publications
- Documents and presentations from the **IT Governance Institute (ITGI)** on various aspects of IT governance.
- **Standards, statements and guidelines** for information systems audit and control professionals
- Access to a member-only web site content, which includes a variety of professional resources, such as Internal Control Questionnaires (ICQs) and Audit Guidelines
- Information exchange and unsurpassed local and international networking opportunities

and much more...

For more information on joining ISACA please contact membership@isaca.org, visit www.isaca.org/membership or phone +1.847.253.1545, ext. 475.

By applying for membership in the Information Systems Audit and Control Association, members agree to hold the association and the IT Governance Institute, their officers, directors, agents, trustees, and employees and members, harmless for all acts or failures to act while carrying out the purpose of the association and the institute as set forth in their respective bylaws, and they certify that they will abide by the association's *Code of Professional Ethics* (www.isaca.org/ethics).

Initial payment entitles new members to membership from the date payment is processed by International Headquarters through the end of that year. No rebate of dues is available upon early resignation of membership.

Contributions, dues or gifts to the Information Systems Audit and Control Association are not tax deductible as charitable contributions in the United States. However, they may be tax deductible as ordinary and necessary business expenses.

Instructions for Completing the CISM Exam Registration Form

Register online—To register online, visit the ISACA web site www.isaca.org/examreg.

To be properly registered and to avoid any delay or the possibility of your registration being cancelled, it is extremely important that the registration form be completed carefully and correctly. **Please use black ink and print in block letters or type legibly.**

1. **ISACA membership ID**—If you are currently a member of ISACA please enter your member number on the line provided. This will ensure that both your membership and CISM exam records are updated properly. Although membership in ISACA is not required to take the exam, you may wish to consider a membership at this time and begin to enjoy the cost savings and many other benefits available to you. **If you are taking action to join ISACA at this time, please write PENDING on the line provided.**
2. **Name**—Please indicate the appropriate salutation. Your name should be entered as follows: first name, middle initial, last or family name.
3. If you are joining as an ISACA member at this time, please write your name as you want it to appear on your membership certificate.
4. **Certifications you currently hold**—List the certifications you currently hold.
5. **Residence address**—Use the area provided to enter your home address. Please make sure that your home, city, state or province, country and postal code are recorded in the proper fields.

6. **Residence phone and fax numbers**—Enter your residence telephone and fax numbers including all area codes, country codes or other international dialing codes.
7. **Business name**—Enter the name of your business.
8. **Business address**—Use the areas provided to enter your business address. Please make sure that your company’s city, state or province, country and postal code are recorded in the proper field.
9. **Business phone and fax numbers**—Enter your business telephone and fax numbers including all area codes, country codes or other international dialing codes.
10. **E-mail address**—Enter your complete e-mail address. This is important as notification of registration, an admission e-ticket and pass/fail results can be distributed via e-mail to all candidates who provide us with a valid e-mail address.
11. **Send mail to**—Check the appropriate box where all CISM exam correspondence and results are to be mailed.
12. **Employment category**—Indicate your current employment category:
- | | | | |
|-------------------------|---------------------------|-----------------------------------|----------------|
| 1. Financial | 6. Government/National | 11. Public Accounting | 16. Law |
| 2. Banking | 7. Government/State/Local | 12. Manufacturing | 17. Healthcare |
| 3. Insurance | 8. Consulting | 13. Mining/Construction/Petroleum | 99. Other |
| 4. Transportation | 9. Education/Student | 14. Utilities | |
| 5. Retail and Wholesale | 10. Education/Instructor | 15. Other Service Industry | |
13. **Educational level**—Indicate degree or the number of equivalent years of university level education:
- | | | | |
|---------------------|----------------------|--------------------|-----------|
| 1. One year or less | 4. Four years | 7. AS/Associates | 10. Ph.D. |
| 2. Two years | 5. Five years | 8. BA/BS Bachelors | 99. Other |
| 3. Three years | 6. Six or more years | 9. MS/MBA/Masters | |
14. **Work experience**—Indicate the number of years of information systems security, control and/or audit work experience:
- | | | |
|------------------|--------------|---------------------|
| 1. No experience | 3. 4-7 years | 5. 10-13 years |
| 2. 1-3 years | 4. 8-9 years | 6. 14 or more years |
15. **Current professional activity**—Select the one job title that most closely describes your own:
- | | | | |
|---------------------------------------|-------------------------|------------------------------------|-------------------------|
| 1. CEO | 5. IS Security Director | 10. External Audit Partner/Manager | 14. IS Consultant |
| 2. CFO | 6. IS Audit Manager | 11. External Auditor | 15. IS Vendor/Supplier |
| 3. CIO/IS Director | 7. IS Security Manager | 12. Internal Auditor | 16. IS Educator/Student |
| 4. Audit Director/
General Auditor | 8. IS Manager | 13. IS Security Staff | 99. Other |
| | 9. IS Auditor | | |
16. **Size of organization**—Indicate the size of your organization (number of employees) at your primary place of business:
- | | | | |
|-------------------------------|---------------------|----------------------|----------------------------|
| 1. Fewer than
50 employees | 2. 50-100 employees | 3. 101-500 employees | 4. More than 500 employees |
|-------------------------------|---------------------|----------------------|----------------------------|
17. **Size of your information security staff**—Indicate the size of your professional security staff (*local office*):
- | | | | | |
|-----------------|--------------------|---------------------|----------------------|-----------------------------|
| 1. 1 individual | 2. 2-5 individuals | 3. 6-10 individuals | 4. 11-25 individuals | 5. More than 25 individuals |
|-----------------|--------------------|---------------------|----------------------|-----------------------------|
18. **Your level of purchasing authority**—Indicate your level of purchasing authority:
- | | | |
|--------------------------------|---------------------|-----------------------------------|
| 1. Recommend products/services | 2. Approve purchase | 3. Recommend and approve purchase |
|--------------------------------|---------------------|-----------------------------------|
19. **Education courses attended annually**—Indicate the number of education courses you attend annually:
- | | | | | |
|---------|------|--------|--------|----------------|
| 1. None | 2. 1 | 3. 2-3 | 4. 4-5 | 5. More than 5 |
|---------|------|--------|--------|----------------|
20. **Conferences attended annually**—Indicate the number of conferences you attend annually:
- | | | | | |
|---------|------|--------|--------|----------------|
| 1. None | 2. 1 | 3. 2-3 | 4. 4-5 | 5. More than 5 |
|---------|------|--------|--------|----------------|
21. **How did you hear about the CISM exam?**—Select the code that indicates how you heard about the CISM exam:
- | | | | | |
|--------------------------------|--------------------|---------------|-------------|---------------------------------|
| 1. ISACA International mailing | 2. Chapter mailing | 3. Conference | 4. Magazine | 5. ISACA international web site |
| 6. Chapter web site | 7. Supervisor | 8. Coworker | 9. Friend | 99. Other |
- Note:** Please indicate conference sponsor, magazine name or explain other on line provided.
22. **Exam language preference**—Indicate the language version you desire. **English will be assigned if no preference is indicated.**
23. **Test center code**—Select the city most convenient for you from the test center list and enter its name and corresponding number. Your admission ticket will show the specific location to which you should report. See page 11 for test center locations.
24. The CISM Certification Board may inform the local ISACA chapter and other appropriate parties of my having passed the exam. No results will be released for candidates who fail the exam.
25. **Authorization to release contact information to the local ISACA chapter**—Indicate yes or no authorizing release of your name and address information to a local ISACA chapter for the purpose of promoting chapter sponsored activities including study courses. (Not applicable to ISACA members or individuals joining at this time.)
26. **Do you wish to be notified of a pass/fail result by e-mail?**—Enter Y for yes, N for no.
27. **Is certification required for your present position or for promotion?**—Enter Y for yes, N for no.
28. **Signature**—**Be sure to sign your form.** Failure to do so will result in your not being able to sit for the exam.

Page 1
2005 CISM Exam Registration Form

For Office Purposes Only

Please use black ink.
Print in block letters or type.

Order No. _____

To register online, visit the ISACA web site, www.isaca.org/examreg.

Exam Date: **Saturday, 11 June 2005**

Date _____
MONTH/DAY/YEAR

MR. MS. MRS. MISS OTHER _____ 1. ISACA membership ID _____ (Indicate **pending** if you are applying for membership at this time.)

2. Name _____
FIRST MIDDLE LAST/FAMILY

3. _____
IF JOINING AS AN ISACA MEMBER, PLEASE PRINT NAME AS YOU WANT IT TO APPEAR ON YOUR MEMBERSHIP CERTIFICATE

4. Certifications you currently hold (excluding CISA) _____

5. Residence address _____
STREET
CITY STATE/PROVINCE/COUNTRY POSTAL CODE/ZIP

6. Residence phone _____ Residence fax _____
AREA/COUNTRY CODE AND NUMBER AREA/COUNTRY CODE AND NUMBER

7. Business name _____

8. Business address _____
STREET
CITY STATE/PROVINCE/COUNTRY POSTAL CODE/ZIP

9. Business phone _____ Business fax _____
AREA/COUNTRY CODE AND NUMBER AREA/COUNTRY CODE AND NUMBER

10. E-mail _____ 11. Send mail to Home Business

12. Employment category _____ 13. Education level _____ 14. Work experience _____ 15. Professional activity _____

16. Size of organization _____ 17. Size of your information security staff _____ 18. Level of purchasing authority _____

19. Education courses attended annually _____ 20. Conferences attended annually _____

21. How did you hear about the CISM exam? _____ Indicate conference sponsor, magazine name or explain other _____

22. Exam language preference English Japanese

23. Test center code _____ Test center location name _____

24. The CISM Certification Board may inform the local ISACA chapter and other appropriate parties of my having passed the exam.

25. Authorization to release contact information to the local ISACA chapter (Y or N) _____
(Not applicable to ISACA members, individuals joining at this time or exam passers granted provisional membership)

26. Do you wish to be notified a pass/fail score via e-mail? (Y or N) _____ (be sure you have included your e-mail address)
This is your only opportunity to receive your results via e-mail. Please be advised that your results letter sent by post is your official score result.

27. Is certification required for your current position or promotion? (Y or N) _____

I hereby apply to the Information Systems Audit and Control Association for exam by the Association in the form of the Certified Information Security Manager ("CISM") exam **and/or** for membership in the Association. By registering to take the CISM exam, I certify that I have read and agree to the conditions set forth in the Bulletin of Information covering administration of the CISM exam; certification rules, policies and procedures; and the release of my test results; and I agree to disqualification from the CISM exam and/or nullification of any exam score in the event that any statement or information provided by me to the Association is false or fails to include a material fact, or in the event that I violate any of the rules, policies or procedures governing the exam. By applying for membership in the Association, I certify that I will abide by the Association's *Code of Professional Ethics*.

I hereby agree to hold the Association, its officers, directors, examiners, members, employees and agents harmless from any complaint, claim or damage arising out of (1) any action or failure to act by me on behalf of the Association, and (2) any action or omission in connection with my registration to take the CISM exam, any exam given by the Association; and any grade relating thereto **and/or** my application for membership. I understand that the final decision as to whether I pass the CISM exam **and/or** I am accepted as a member of the Association, rests solely with the Association. Notwithstanding the above, I understand and agree that any action arising out of or pertaining to this application or the CISM exam must be brought in the Circuit Court of Cook County, Illinois, USA, and shall be governed by the laws of the State of Illinois, USA. I HAVE READ AND UNDERSTAND THESE STATEMENTS AND INTEND TO BE LEGALLY BOUND BY THEM.

28. Signature: _____ Date: _____

(For your registration to be complete you must sign on the line above.)

COMPLETE FEE REMITTANCE SCHEDULE AND METHOD OF PAYMENT ON REVERSE SIDE

Name _____

Please use black ink. Print in block letters or type.

Fee Remittance Schedule

1. 2005 CISM Certification Exam Fee

Register Online (SAVE US \$35, www.isaca.org/examreg)

Registration form and payment received by ISACA on or before 2 February 2005

Registration form and payment received by ISACA on or before 30 March 2005

(A copy of the *Candidate's Guide to the CISM Exam* is included in this fee.)

	ISACA member	Non-ISACA member	
Registration form and payment received by ISACA on or before 2 February 2005	US \$ 335	US \$ 455	\$ _____
Registration form and payment received by ISACA on or before 30 March 2005	US \$ 385	US \$ 505	\$ _____

NOTE: Sales tax & shipping charges do not apply to exam fees

STUDY AIDS (See page 3 for product description):

English

2. CISM Review Manual 2005 (CM-5) (Available January 2005)	US \$ 75	US \$100	\$ _____
3. CISM Review Questions, Answers & Explanations Manual 2005 (CQA-5) (Available January 2005)	US \$ 40	US \$60	\$ _____
4. CISM Review Questions, Answers & Explanations Manual 2004 (CQA-4) (Currently available)	US \$ 35	US \$50	\$ _____

Non-english—Japanese only

5. CISM Review Manual 2004 Japanese (CM-4J) (Available January 2005)	US \$ 75	US \$100	\$ _____
6. CISM Review Questions, Answers & Explanations Manual 2004 (CQA-4J) (Available January 2005)	US \$ 35	US \$50	\$ _____

Study aid purchases must be paid in full prior to shipment.

All study aid sales are final. No refunds or exchanges.

Study Aid Subtotal US \$ _____

Illinois, USA residents add 8.75% sales tax OR
Texas, USA residents add 6.25% sales tax \$ _____

Please add the Shipping and Handling charges
based on Study Aid Subtotal \$ _____

CISM Study Aid Total US \$ _____

Shipping and Handling Rates for Study Aids

Amount of total	Outside USA and Canada	Within USA and Canada
Up to US \$30.00	\$ 7.00	\$ 4.00
US \$30.01 - \$50.00	\$ 12.00	\$ 6.00
US \$50.01 - \$80.00	\$ 17.00	\$ 8.00
US \$80.01 - \$150.00	\$ 22.00	\$ 10.00
Over US \$150.00	15% of total	10% of total

For payments received in 2005, pricing is based on the registrant's member status as of the exam date (June 2005). Additional nonmember fees will be added to member pricing for all registrants paying in 2005, whose membership is not renewed as of June 2005. Any remaining balance due as a result of a change in membership status will be invoiced, and must be paid in full before test results will be released.

YES! I wish to become an ISACA member NOW...and realize the benefits immediately.

Membership in ISACA is not required, but just look at the benefits—See page 7 for details

Chapter number _____ (see page 12)

Payment Calculation

Association dues	US \$120
Chapter dues (see page 12)	US \$ _____
New member processing fee	US \$ 30
ISACA Membership Fee Total	US \$ _____

Local chapter membership is required unless you live and work **more than 50 miles/80 km** from a local chapter.

I do not wish to be included on a mailing list other than for association mailings.

Refund and Deferral Policy—Refunds: Candidates unable to take the exam are eligible for refund of registration fees, less a US \$100 processing fee, if such a request is received in writing on or before 15 April 2005. All requests after that date will be denied. **Deferral:** Candidates unable to take the exam are also eligible for a one-time deferral of registration fees to the year 2006, if such a request is received in writing on or before 15 April 2005. Deferrals to 2006 are non-refundable and will require a US \$50 re-registration fee to be paid at the time of registration for the 2006 exam. All requests after that date will be denied.

NO REFUNDS OR EXCHANGES WILL BE GIVEN FOR STUDY AIDS OR FOR ASSOCIATED TAXES OR SHIPPING AND HANDLING CHARGES OR MEMBERSHIP FEES.

Method of Payment

Please note, your registration is not complete unless you have signed page 1 of the registration form.

CISM Exam Fee (from above)	\$ _____
CISM Study Aid Total (from above)	\$ _____
ISACA Membership Fee Total (if applicable)	\$ _____
Total Remitted	US \$ _____

Cheque payable in US dollars, drawn on US bank
 Bank transfer (see below) Date of transfer (mm/dd/yy) _____
 MasterCard VISA American Express Diners Club
 All payments by credit card will be processed in US \$
 Account number _____
 Print name of cardholder _____
 Expiration date _____
 MONTH/YEAR

Signature _____
 Cardholder billing address if different than address provided on previous page

Bank transfer information: LaSalle National Bank, Chicago, Illinois USA
 ABA No. 071000505 SWIFT Code: LASLUS44
 ISACA a/c 22-7157-8
 (Indicate candidate's name in transfer information)

Please fax or mail the completed registration form including payment (payable in US dollars) to:

Information Systems Audit and Control Association
 1055 Paysphere Circle, Chicago, IL 60674 USA
 Phone +1.847.253.1545 • Fax +1.847.253.1443

Do not send payments via courier to this address. See ISACA Contact Information on page 5 for courier mailing address.

Exam Center Locations

Unless otherwise noted, the CISM exam will take place 11 June 2005.

ARGENTINA 6151 Buenos Aires 6152 Mendoza	CHILE 6651 Santiago	FRANCE 7201 Paris	JAMAICA 7850 Kingston	NETHERLANDS 6402 Heerlen 6401 Utrecht	ROMANIA 8775 Bucharest	TAIWAN 9351 Taipei
AUSTRALIA 6201 Adelaide 6202 Brisbane 6203 Canberra 6204 Melbourne 6205 Perth 6206 Sydney	CHINA 6620 Beijing 6635 Guangzhou 6640 Nanjing 6650 Shanghai 6680 Shenzhen City	GERMANY 7325 Berlin 7326 Munich 7301 Dusseldorf 7302 Frankfurt 7327 Hamburg	JAPAN 7901 Nagoya 7902 Osaka 7903 Tokyo 7904 Fukuoka	NEW ZEALAND 8501 Auckland 8502 Wellington	RUSSIA 9950 Moscow	TANZANIA 9375 Dar Es Salaam
AUSTRIA 6226 Vienna	COLOMBIA 6702 Bogota 6710 Cali City 6725 Medellin	GREECE 7381 Athens	JORDAN 8001 Amman	NIGERIA 8551 Lagos 8552 Port Harcourt 8553 Abuja Center	SAUDI ARABIA 8801 Dhahran (16 June 2005) 8802 Riyadh 8803 Jeddah (16 June 2005)	THAILAND 9401 Bangkok
BAHRAIN 6251 Manama	COSTA RICA 6801 San Jose	HONDURAS 7575 Tegucigalpa	KAZAKHSTAN 8075 Almaty	NORWAY 8601 Oslo	SCOTLAND 9604 Edinburgh	TUNISIA 9425 Tunis
BELGIUM 6301 Antwerp 6302 Brussels	CROATIA 6875 Zagreb	HONG KONG 7401 Kowloon	KENYA 8050 Nairobi	OMAN 8651 Muscat	SINGAPORE 8901 Singapore	TURKEY 9450 Istanbul
BERMUDA 6451 Hamilton	CZECH REPUBLIC 6625 Prague	HUNGARY 7351 Budapest	KUWAIT 8101 Al Kuwait (16 June 2005)	PAKISTAN 8675 Karachi 8680 Lahore	SLOVAK REPUBLIC 8975 Bratislava	UNITED ARAB EMIRATES 9501 Dubai 9502 Abu Dhabi
BOLIVIA 6520 La Paz	DENMARK 6901 Copenhagen	INDIA 7501 Madras 7502 Mumbai 7503 New Delhi 7504 Calcutta 7505 Bangalore 7506 Hyderabad 7507 Coimbatore 7508 Pune 7509 Cochin 7510 Ahmedabad 7511 Patna	LATVIA 8151 Riga	PANAMA 8701 Panama City	SLOVENIA 8951 Ljubljana	URUGUAY 9651 Montevideo
BOTSWANA 6475 Gaborone	DUTCH WEST INDIES 6851 Willemstad Curacao	INDONESIA 7601 Jakarta	LEBANON 9801 Beirut	PAPUA NEW GUINEA 8401 Port Moresby	SOUTH AFRICA 6101 Johannesburg 6102 Capetown 6103 Durban 6104 Kimberley	VIETNAM 9725 Ho Chi Minh City 9726 Hanoi
BRAZIL 6505 Brasilia 6501 Rio de Janeiro 6502 Sao Paulo	ECUADOR 7010 Quito	IRELAND 9605 Dublin	LITHUANIA 9825 Vilnius	PARAGUAY 8450 Asuncion	SOUTH KOREA 9001 Seoul	WEST INDIES 9751 Trinidad 9752 Barbados
BULGARIA 6550 Sofia	EGYPT 7001 Cairo	ISRAEL 7701 Tel Aviv (12 June 2005)	LUXEMBOURG 8171 Luxembourg	PERU 8710 Lima	SPAIN 9101 Madrid 9102 Barcelona 9103 Valencia	ZAMBIA 9850 Lusaka
CANADA 6601 Calgary 6602 Edmonton 6603 Montreal 6604 Ottawa 6605 Quebec City 6606 Toronto 6607 Vancouver 6608 Victoria 6609 Winnipeg 6610 Halifax	ENGLAND 9601 London 9602 Manchester 9603 Birmingham	ITALY 7801 Milan 7802 Rome	MALAYSIA 8201 Kuala Lumpur	PHILIPPINES 8726 Manila	SRI LANKA 9151 Colombo	ZIMBABWE 9901 Harare

UNITED STATES	FLORIDA 0801 Jacksonville 0802 Miami 0803 Orlando 0804 Tampa 0805 Tallahassee	LOUISIANA 1701 Baton Rouge 1702 New Orleans	NEW MEXICO 2501 Albuquerque	PUERTO RICO 3201 San Juan
ALABAMA 0101 Birmingham	GEORGIA 0901 Atlanta	MARYLAND 1801 Baltimore	NEW YORK 2601 Albany 2602 Buffalo 2603 New York City 2604 Syracuse	SOUTH CAROLINA 3301 Columbia
ALASKA 0150 Anchorage	HAWAII 1001 Honolulu	MASSACHUSETTS 1901 Boston	NORTH CAROLINA 2701 Charlotte 2702 Raleigh 2703 Winston-Salem	TENNESSEE 3401 Memphis 3402 Nashville 3403 Knoxville
ARIZONA 0201 Phoenix	IDAHO 1101 Boise	MICHIGAN 2001 Detroit 2002 Grand Rapids	OHIO 2801 Cincinnati 2802 Cleveland 2803 Columbus	TEXAS 3501 Austin 3502 Dallas 3503 Houston 3504 San Antonio
ARKANSAS 0301 Little Rock	ILLINOIS 1201 Chicago 1202 Springfield	MINNESOTA 2101 Minneapolis	OKLAHOMA 2901 Oklahoma City 2902 Tulsa	UTAH 3601 Salt Lake City
CALIFORNIA 0401 Los Angeles 0402 Sacramento 0403 San Diego 0404 San Francisco 0405 San Jose 0406 Santa Ana	INDIANA 1301 Indianapolis 1302 South Bend	MISSISSIPPI 2150 Jackson	OREGON 3001 Portland	VIRGINIA 3701 Richmond 3702 Roanoke
COLORADO 0501 Denver	IOWA 1401 Des Moines 1425 Davenport	MISSOURI 2201 St. Louis	PENNSYLVANIA 3101 Harrisburg 3102 Philadelphia 3103 Pittsburgh 3104 Allentown	WASHINGTON 3801 Seattle 3802 Olympia
CONNECTICUT 0601 Hartford	KANSAS 1501 Kansas City	NEBRASKA 2301 Omaha		WISCONSIN 3901 Milwaukee
DISTRICT OF COLUMBIA 0701 Washington, DC	KENTUCKY 1601 Louisville	NEVADA 4000 Las Vegas		
		NEW JERSEY 2401 Montclair		

ISACA Local Chapter Locations

US dollar amounts listed below are for local chapter dues. While correct at the time of printing, chapter dues are subject to change without notice. Please include the appropriate chapter dues amount with your remittance.

For current chapter dues, or if the amount is not listed below, please visit the web site www.isaca.org/chapdues or contact your local chapter at www.isaca.org/chapters.

Chapter Name	Chapter Number	Dues	Chapter Name	Chapter Number	Dues	Chapter Name	Chapter Number	Dues	Chapter Name	Chapter Number	Dues
ASIA			Czech Republic	153	\$110	Midwestern United States			Memphis, TN	48	\$45
Hong Kong	64	\$40	Denmark	96	*	Chicago, IL	02	\$50	Middle Tennessee (Nashville)	102	\$45
Bangalore, India	138	\$15	Estonia	162	\$10	Illini (Springfield, IL)	77	\$30	Virginia	22	\$30
Cochin, India	176	\$10	Finland	115	\$15	Central Indiana (Indianapolis)	56	\$30	Southwestern United States		
Coimbatore, India	155	\$10	Paris, France	75	*	Michiana (South Bend, IN)	127	\$25	Central Arkansas (Little Rock)	82	\$60
Hyderabad, India	164	\$17	Germany	104	\$80	Iowa (Des Moines)	110	\$25	Central Mississippi (Jackson)	161	\$0
Kolkata, India	165	\$20	Athens, Greece	134	\$20	Kentuckiana (Louisville, KY)	37	\$30	Denver, CO	16	\$40
Chennai, India	99	\$10	Budapest, Hungary	125	\$60	Detroit, MI	08	\$35	Greater Kansas City, KS	87	\$0
Mumbai, India	145	\$21	Ireland	156	\$40	Western Michigan	38	\$25	Baton Rouge, LA	85	\$25
New Delhi, India	140	\$15	Tel-Aviv, Israel	40	\$20	Minnesota	07	\$30	Greater New Orleans, LA	61	\$20
Pune, India	159	\$17	Milan, Italy	43	\$53	Omaha, NE	23	\$30	St. Louis, MO	11	\$25
Indonesia	123	\$45	Rome, Italy	178	\$26	Central Ohio (Columbus)	27	\$25	New Mexico (Albuquerque)	83	\$25
Nagoya, Japan	118	\$60	Kenya	158	\$40	Greater Cincinnati, OH	03	\$20	Central Oklahoma (OK City)	49	\$30
Osaka, Japan	103	\$85	Latvia	139	\$10	Northeast Ohio (Cleveland)	26	\$30	Tulsa, OK	34	\$25
Tokyo, Japan	89	\$100	Lithuania	180	\$20	Kettle Moraine, WI (Milwaukee)	57	\$30	Austin, TX	20	\$25
Korea	107	\$30	Netherlands	97	\$50	Quad Cities	169	\$0	Greater Houston Area, TX	09	\$40
Lebanon	181	\$35	Lagos, Nigeria	149	\$20	Northeastern United States			North Texas (Dallas)	12	\$30
Malaysia	93	\$10	Oslo, Norway	74	\$50	Greater Hartford, CT	28	\$40	San Antonio/So. Texas	81	\$25
Muscat, Oman	168	\$40	Warsaw, Poland	151	\$30	Central Maryland (Baltimore)	24	\$25	Western United States		
Karachi, Pakistan	148	\$15	Moscow, Russia	167	\$0	New England	18	\$25	Anchorage, AK	177	\$20
Manila, Philippines	136	\$20	Romania	172	\$50	New Jersey	30	\$40	Phoenix, AZ	53	\$30
Jeddah, Saudi Arabia	163	\$0	Slovenia	137	\$50	Central New York (Syracuse)	29	\$15	Los Angeles, CA	01	\$25
Riyadh, Saudi Arabia	154	\$0	Slovak Republic	160	\$55	Hudson Valley, NY (Albany)	120	\$0	Orange County, CA (Anaheim)	79	\$30
Singapore	70	\$10	South Africa	130	\$35	New York Metropolitan	10	\$50	Sacramento, CA	76	\$20
Sri Lanka	141	\$15	Barcelona, Spain	171	\$110	Western New York (Buffalo)	46	\$30	San Francisco, CA	15	\$45
Taiwan	142	\$50	Madrid, Spain	183	\$95	Harrisburg, PA	45	\$25	San Diego, CA	19	\$25
Bangkok, Thailand	109	\$10	Valencia, Spain	182	\$30	Lehigh Valley (Allentown, PA)	122	\$35	Silicon Valley, CA (Sunnyvale)	62	\$30
UAE	150	\$10	Sweden	88	\$45	Philadelphia, PA	06	\$40	Hawaii (Honolulu)	71	\$40
CENTRAL/SOUTH AMERICA			Switzerland	116	\$35	Pittsburgh, PA	13	\$20	Boise, ID	42	\$30
Buenos Aires, Argentina	124	*	Tanzania	174	\$40	National Capital Area, DC	05	\$40	Willamette Valley, OR (Portland)	50	\$30
Mendoza, Argentina	144	*	London, UK	60	\$60	Southeastern United States			Utah (Salt Lake City)	04	\$30
São Paulo, Brazil	166	\$25	Central UK	132	\$55	North Alabama (Birmingham)	65	\$30	Mt. Rainier, WA (Olympia)	129	\$20
LaPaz, Bolivia	173	\$25	Northern England, UK	111	\$50	Jacksonville, FL	58	\$30	Puget Sound, WA (Seattle)	35	\$25
Santiago, Chile	135	\$40	Scotland, UK	175	\$45	Central Florida (Orlando)	67	\$35	OCEANIA		
Bogotá, Colombia	126	\$50	NORTH AMERICA			South Florida	33	\$40	Adelaide, Australia	68	\$0
San José, Costa Rica	31	\$33	Canada			West Florida (Tampa)	41	\$35	Brisbane, Australia	44	\$16
Quito, Ecuador	179	\$15	Calgary, AB	121	\$0	Atlanta, GA	39	\$35	Canberra, Australia	92	\$0
Mérida, Yucatán, México	101	\$50	Edmonton, AB	131	\$25	Charlotte, NC	51	\$35	Melbourne, Australia	47	\$25
Mexico City, México	14	\$65	Vancouver, BC	25	\$20	Research Triangle (Raleigh, NC)	59	\$25	Perth, Australia	63	\$5
Monterrey, México	80	\$65	Victoria, BC	100	\$0	Piedmont/Triad (Winston-Salem, NC)	128	\$0	Sydney, Australia	17	\$30
Panamá	94	\$25	Winnipeg, MB	72	\$20	South Carolina Midlands (Columbia, SC)	54	\$30	Auckland, New Zealand	84	\$30
Lima, Perú	146	\$15	Nova Scotia	105	\$0				Wellington, New Zealand	73	\$24
Puerto Rico	86	\$30	Ottawa Valley, ON	32	\$10				Papua New Guinea	152	\$0
Montevideo, Uruguay	133	*	Toronto, ON	21	\$25						
Venezuela	113	\$25	Montreal, PQ	36	\$20						
			Quebec City, PQ	91	\$35						
			Islands								
			Bermuda	147	\$0						
			Trinidad & Tobago	106	\$25						
EUROPE/AFRICA											
Austria	157	\$45									
Belux (Belgium and Luxembourg)	143	\$48									
Croatia	170	\$50									